Tech Center News

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OnStar Hits 1 Billion Milestone and Adds New Services

a billion connections, and still adding services.

OnStar has fielded more than 1 billion requests from customers, who interact by phone, mobile app or embedded cellular service in their cars and trucks, said GM spokesman Stefan Cross.

Launched nearly 19 years ago as an industry-first service that would place a call from the vehicle when an air bag deployed, OnStar today remotely unlocks doors, loads driving directions directly to the vehicle, compiles and sends emails on vehicle health and can aid law enforcement by slowing down a vehicle being pursued, said Cross.

The service has proved popular. A customer contacts OnStar every two seconds. That adds up to about 5 million calls a month from its subscriber base of more than 7 million. Add 8.8 million interactions a month from the RemoteLink mobile app and you can see how indispensable On-Star has become since launching on three Cadillac models in 1996.

Cross said that OnStar will be rolling a few new services beginning this summer. They are Driver Assessment, Smart through which consenting drivers can get feedback on their driving habits for potential insurance discounts, and Advanced Diagnostics, which includes realalerts.

"The Smart Driver Assessment service can save a good driver money," Cross said. "The way it works is that an OnStar user consents to have OnStar measure his or her driving for 90 days. The system looks at things like sud-

days an analysis is emailed to the OnStar driver, who can then take that analysis to his or her insurance agent. We're currently partnered with Progressive Insurance and working on getting more insurance companies to sign up."

The benefit of using OnStar,

Nineteen years and more than time and proactive vehicle health den stops and the like. After 90 Cross said, is that the driver can send or not send in the OnStar analysis. That's not the case if the driver uses similar systems offered insurance companies.

The advanced diagnostic program, Cross said, will look at

CONTINUED ON PAGE 2



GM OnStar employees like these have helped field one billion connections during the past two decades.

GM Opens New Test Area to Study Latest Safety Technology by Jim Stickford

The autonomous car isn't here yet, but starting in model year 2016, GM will be offering a variety of active safety technologies that bring GM a couple of steps closer to developing such a vehicle

The tech was demonstrated at the official opening of the company's new Active Safety Test Area at its Milford Proving Ground on July 24.

Jeff Boyer, vice president of GM Global Safety, was one of the executives on hand to welcome the media to the new facility.

'The newest area at the Proving Ground for active safety is 52 acres," Boyer said. "It's important for us to have such a facility because we set the standard for customer safety."

driver and, if necessary, automatically applies the brakes to help reduce the collision's severity or avoid the collision.

• Rear Camera Mirror: Compared to a traditional inside rearview mirror, this rear view mirror display provides a wider, less obstructed field of view to assist when driving, changing lanes, and checking for vehicles and traffic conditions.

• Night Vision: Provides the driver an infrared night vision image of the area lit beyond the headlamps that highlights and provides alerts to detected pedestrians or large animals.

 Curb View Camera: When in Forward gear during low-speed maneuvering (e.g., parking), this system provides the driver a view of the scene immediately Boyer pointed out that the Mil- ahead of the vehicle on the vehicle's center stack display to help sions into nearby objects, such as curbs, poles, and parked vehicles.

brakes, the system alerts the GM's commitment to safety starts at the top.

"As Mary Barra has said, intelligent and connected vehicles are the next generation of automobiles," Bay said. "These technologies are a priority for GM, and for me personally. Every day I drive past a sign on my way to work that lists the number of automotive fatalities in Michigan during the year. And every week that number gets bigger. This technology can help avoid crashes, save lives and reduce the cost incurred if there is a crash. When we take intelligent technology and combine it with cars that 'talk' to each other and the surrounding infrastructure, then we will really see benefits.'

Bay said that one of the hurdles that OEMs face is customer acceptance of new technology. Getting them to understand and accept it will depend on the manthe technology into cars. And that requires a facility dedicated

"24/7" to testing the repeatability of new safety developments.

"The technology we're testing here today will have a real impact on our journey to the intelligent and connected car," Bay said. "The technologies we are developing and testing at this facility are available to our customers across our GM brands. Front Pedestrian Braking will be offered on the 2016 Chevrolet Malibu, and the lowest-priced Chevrolet we offer in the U.S. the new 2016 Spark - has available Lane Departure Warning and Forward Collision Alert.

The new Active Safety Test Area concentrates the company's active safety testing into one, state-of-the-art site. It features:

• A 16-acre dynamics pad for testing a variety of robot-controlled and automated vehicles.

Warren Ranks High on Forbes 'Best' Place List

According to Forbes Magazine, Warren is one of the 10 best places for business and careers.

Forbes staffer Kurt Badenhausen wrote, when the list was released on July 29, that "Forbes 17th annual ranking of the Best Places for Business and Careers looks at the 200 largest metropolitan statistical areas and divisions in the U.S. These range in size from the New York City metro division, with 14.3 million people, to the Waco, Tex. MSA, home to 260,500 people. We also rate the best and worst small places for business for those metros with populations under 260,500.

"We consider 12 metrics relating to job growth (1-year, 5-year and projected 3-year), costs (business and living), income growth over the past five years, educational attainment (college and high school) and projected economic growth through 2017," Badenhausen wrote. "We also factor in net migration patterns over the past five years, as well as cultural and recreational opportunities. Lastly, we included the number of highly ranked colleges in an area per our annual college rankings. We give the

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Ford F-150 Gets **Mixed Marks From IIHS**

DETROIT (AP) – Ford's new aluminum-sided F-150 pickup saw mixed results in new crash tests by the insurance industry, and the damaged trucks cost more to repair than steel-bodied ones.

The four-door Super Crew version of the 2015 F-150 got top ratings in all five of the crash tests performed by the Insurance Institute for Highway Safety (IIHS). For now, it is the only full-size truck on the market with the institute's "Top Safety Pick" rating.

But the Super Cab version. which has a smaller rear door and back seat, did poorly in a small front overlap test, which slams 25 percent of the front of the truck into a barrier at 40 miles per hour. It didn't earn the

ford Proving Ground was an industry first and that GM wants to the driver avoid low-speed collicontinue that heritage by having an area at the facility dedicated to testing new active safety technology.

Examples of available crashavoidance technologies for 2016 GM models include:

• City Speed Front Automatic Braking: If the vehicle is traveling at a low speed and the system detects that a front-end collision situation is imminent while following a detected vehicle and the driver has not already applied the brakes, the system automatically applies brakes to help reduce the collision's severity. The system may even help avoid the collision at very low speeds.

• Front Pedestrian Braking: If the system detects that a pedestrian is directly ahead and a collision is imminent, and the driver has not already applied the

Bover said developing this technology is just the latest in a long line of GM safety efforts over the past half century. He said that it is estimated that 600,000 lives have been positively affected by what GM has done as the company has been at the forefront of safety.

"We developed the collapsing steering column," Boyer said. We even innovated with the development of crash dummies."

One of the best things about his job, Boyer said, is reading the letters he gets from people who have praised GM's safety tech for saving their lives.

Cynthia Bay, director of Active Safety Electronics and Controls, was also at the opening. She said

 Highway simulation with six ufacturers' ability to integrate lanes, on/off ramps, controlled

CONTINUED ON PAGE 5



Pedestrian safety is tested at new GM facility at Milford Proving Ground.

top safety award.

The IIHS also said it took longer for a local Ford dealer to repair the aluminum truck than an older steel one, and the aluminum parts cost more. The institute said the repair costs were 26 percent higher for the aluminum-bodied truck.

In a statement, Ford said the new truck is the "safest F-150 ever" and noted that it has the government's highest five-star safety rating. But the company said it will make a design change in the 2016 model year to improve the crash performance of the Super Cab and Regular Cab models.

Ford said the Super Crew which got the top safety award accounts for 83 percent of all F-150 sales. The Super Cab makes up around 12 percent and the Regular Cab accounts for 5 percent.

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Georgia Judge Cuts Damages in Chrysler Lawsuit

(AP) DETROIT – A Georgia judge has cut the damages that Fiat Chrysler must pay the family of a child who died in a Jeep SUV fire from \$150 million to \$40 million.

Decatur County Superior Court Judge J. Kevin Chason also denied Fiat Chrysler's motion for a new trial, dismissing arguments that jurors acted irrationally in the case.

In a ruling issued July 24 and made public July 28, Chason decided that the family of 4-yearold Remington Walden should get \$30 million for his death and \$10 million for pain and suffering. The ruling was accepted by the family's attorneys and opens a path for Fiat Chrysler to appeal. FCA said in a statement that the ruling doesn't cure errors that tainted the verdict and denied it a fair trial, and that it's considering legal options.

Walden died after the Jeep Grand Cherokee driven by his aunt in Bainbridge, Ga., was hit from behind in March 2012 and exploded into flames. The Jeep's gas tank was mounted behind the rear axle, leaving it vulnerable in a rear crash.

A 12-person jury found Fiat Chrysler negligent and asked for \$120 million for wrongful death and \$30 million in pain and suffering following a seven-day trial in the rural southwestern Georgia community in early spring.

Earlier in July, FCA attorneys sought during a hearing to cut the judgment to \$5 million to bring it in line with court-approved judgments in other Georgia cases. The attorneys contended that jurors acted with passion and prejudice against the Italian-American automaker, and they were irrational.

Chason, however, rejected those arguments, writing in his ruling that the evidence against FCA was overwhelming. He wrote the court saw nothing to indicate that the jurors were inflamed or irrational.

Jim Butler Jr., the attorney for

CONTINUED FROM PAGE 1

parts like batteries and inform OnStar users when that part is nearing the end of its expected life.

And OnStar will be offering a option called "Atyourservice," Cross said.

"Imagine you're on your way to Dunkin' Donuts and you input that into OnStar," Cross said. "Not only will OnStar use its navigation system to map out a route to the nearest Dunkin' Donuts, it will email you any coupons that Dunkin' Donuts has outstanding.'

"OnStar created the original connected car in 1996 and today remains at the forefront of innovation through the services offered in Chevrolet, Buick, GMC, Cadillac and soon, Opel vehicles around the globe," said Alicia Boler-Davis, senior vice president, General Motors Global Connected Customer Experience.

"The pace at which the brand has reached 1 billion interactions shows the vast customer demand for vehicle connectivity and there's no doubt our second billion interactions will come even quicker.'

OnStar has even helped deliver babies and works with the North American Aerospace Defense Command (NORAD) to track Santa Claus on Christmas Eve.

Before becoming known as On-Star, the original name for the service was Project Beacon. Its goal was integrating wireless communication into vehicles. years before mass adoption of smartphones.

In the fall of 1996, OnStar debuted in the Cadillac DeVille, Seville and Eldorado, Cross said.

The service initially offered Airbag Deployment Notifications, the core of OnStar's safety and security premise, which progressed into Automatic Crash Response that uses sensors capable of determining the severity of a crash impact and alerting an OnStar emergency advisor to assist.

OnStar today responds to more than 100,000 emergency calls every month.

OnStar features have expanded to convenience services such Turn-by-Turn Navigation, as which is used 3.8 million times every month to download driverrequested directions to the vehicle. OnStar also sends more than 4 million vehicle diagnostic emails each month, providing up-

to-date checks on a vehicle's key

ables its 1.5 million active users to lock and unlock their vehicle, start the engine and access vehicle diagnostics such as tire pressure and oil life from their mobile devices.

"We need to provide an overall customer experience that will keep customers coming back for life," said Boler-Davis.

To do that, we need to meet customers on their terms and offer them a variety of choices. We realize every customer is different."

OnStar services include OnStar 4G LTE, a built-in Wi-Fi hotspot inside properly equipped 2015 and newer model year vehicles. More than 1 million Chevrolet. Cadillac, Buick and GMC vehicles on the road in the U.S. and Canada have OnStar 4G LTE. The service will be available in China and Europe later this year.

NHTSA Hits Fiat Chrysler with a Record \$105M in Fines

OnStar Hits 1 Billion Milestone and Adds New Services

DETROIT (AP) – Fiat Chrysler must offer to buy back from customers more than 500,000 Ram pickup trucks and other vehicles in the biggest such action in U.S. history as part of a costly deal with safety regulators to settle legal problems in about two-dozen recalls.

The Italian-American automaker also faces a record civil fine of up to \$105 million. In addition, owners of more than a million older Jeeps with vulnerable rearmounted gas tanks will be able to trade them in or be paid by Chrysler to have the vehicles repaired.

The settlement is the latest sign that auto safety regulators are taking a more aggressive approach toward companies that fail to disclose defects or don't properly conduct a recall.

The Ram pickups, which are the company's top-selling vehicle, have defective steering parts that can cause drivers to lose control. Some previous repairs have been unsuccessful, so Fiat Chrysler agreed to the buyback, according to the National Highway Traffic Safety Administration. Owners also have the option of getting them repaired, the agency said in documents released Sunday.

The older Jeeps have fuel tanks located behind the rear axle, with little to shield them in a rear crash. They can rupture and spill gasoline, causing a fire. At least 75 people have died in crash-related fires, although Fiat Chrysler maintains they are as safe as comparable vehicles from the same era.

Both the Jeep and Ram measures are part of a larger settlement between the government and the automaker over allegations of misconduct in 23 recalls covering more than 11 million vehicles. Besides the civil penalty, which was reported Saturday by The Associated Press, Fiat Chrysler agreed to an independent recall monitor and strict federal oversight. It's another step in NHTSA's effort to right itself after being criticized for lapses in some highly-publicized safety recalls. "Today's action holds Fiat Chrysler accountable for its past failures, pushes them to get unsafe vehicles repaired or off the roads and takes concrete steps to keep Americans safer going forward," Transportation Secretary Anthony Foxx said in the statement. In a separate statement, Fiat Chrysler said it accepted the consequences of the agreement "with renewed resolve to improve our handling of recalls and re-establish the trust our customers place in us."

is so serious that it can't be fixed and the vehicles need to be removed from service.

Under the agreement, Fiat Chrysler has to buy back the Ram trucks for the purchase price, minus depreciation.

It's unclear just how many Rams the automaker will have to repurchase, but the cash outlay could be substantial. According to Kelly Blue Book, a 2010 Dodge Ram 1500 – one of the smaller, less-expensive trucks involved in the recalls - could fetch \$20.000 in a dealer trade-in, assuming the truck has 60,000 miles on it and is in "good" condition. At that rate, if Chrysler had to buy back even a quarter of the trucks at is-

parent company, Fiat securities on March 31.

back offer are certain Ram 1500s from 2009 to 2012; the Ram 1500 Mega Cab 4 by 4 from 2008: and the Ram 2500 4 by 4, 3500 4 by 4, 4500 4 by 4, and 5500 4 by 4, all from 2008 through 2012. Also part of the offer are 2009 Chrysler Aspen and Dodge Durango SUVs and the Dodge Dakota pickup from 2009 through 2011.

The fine against FCA beats the old record of \$70 million assessed against Honda Motor Co. for lapses in recalls of air bags made by Takata Corp.

Fiat Chrysler also received a

\$70 million fine, and must spend at least \$20 million to meet performance requirements detailed in the agreement. Another \$15 million could come due if the recall monitor finds any further violations.

Earlier this month the safety agency held a rare public hearing where regulators detailed a litany of shortfalls: failure to notify customers of recalls, delays in making and distributing repair parts and in some cases failing to come up with repairs that fix the problems. Some of the recalls back date to 2011.





operating systems. The RemoteLink service en-

the parents of the victim, Remington Walden, told Chason during the hearing that \$40 million for the wrongful death and \$10 million for pain and suffering seemed fair.

At least 75 people have died in post-crash fires involving several Jeep models with the rearmounted gas tanks. The problem has led to the recall of 1.56 million Grand Cherokees and Libertys to install trailer hitches to protect the tanks in low-speed crashes. FCA says the Jeeps are as safe as comparable SUVs from the same era.

Earlier in the same week, FCA agreed in a deal with government safety regulators to offer \$100 gift cards to entice owners of recalled Jeeps into taking their SUVs to dealers to get hitches installed.

The company also agreed to offer \$1,000 above market value trade-in prices on a new vehicle to those who own 1993 to 1998 Grand Cherokees.

NHTSA has been involved in vehicle buybacks in the past, but never one of this size. A buyback usually happens when a problem

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Warren's Jaycee Park Gets Facelift – Thanks to GM's Student Corps

by Jim Stickford

Just because you're retired doesn't mean you're put out to pasture.

Lou Farinola is a retired GM executive. He served in many postions at the company and retired in 2008 as global director of Industrial Engineering. In 2013 he agreed to serve as a volunteer for GM's Student Corps.

The program, which got its start in 2013, brings together GM retirees who volunteer with students from area high schools and an intern from U-D Mercy. They work on various local improvement projects.

Farinola, for the third year in a row has been working with students from Van Dyke Lincoln High School in Warren.

Mark Reuss had asked Mike DiGiovanni, who was retired from GM and had served as executive director of Global Market and Industry Analysis, seek some volunteers from the Detroit chapter of the GM Executive Retiree Club to become involved in the then new Student Corps program,' Farinola said. "I decided to give it a try. The first year at Van Dyke Lincoln we renovated a park in Warren. Last year we did a massive amount of landscaping around the high schools itself. This year we are working at Jaycee Park in Warren fixing it up.

The students have done a lot of hard work at the park making it better for people in the neigh-

borhood, Farinola said. They've created a raised flower bed as well as cleaned up the pavilion and built a gazebo. They've also built park benches and done "a tremendous amount of landscaping. You should see the amount of branches we've cut and hauled away. I think it's two trucks worth.

One of the 10 student volunteers from Van Dyke Lincoln High School working as a part of the GM Student Corps is Karyssa Mosley. She is going to be starting her senior year at Lincoln in the fall. She first heard about the program as a sophomore and decided to see if they would accept her as a volunteer in her junior vear.

"I really love this program," Mosley said. "I have been doing things that I never thought I would ever do. I got to use a rototiller and a chain saw. I never thought in a million years that I would be using equipment like that.'

Mosley said the favorite thing she's done is help put in the raised flower bed. They first had to till the soil, put in the mulch and then do brick work. They also fixed up the sign at the park.

Another volunteer student is Brittany Barney. She is also starting her senior year at Lincoln.

She credits Ms. Sczehpaniak, now the school principal, for getting her interested in the program when she was a sophomore.



GM Student Corps and Lincoln students Alyssa Davis and Aurorelle Gray at work at Jaycee Park in Warren.

"She really talked it up," Barney said. "I have to say that my favorite thing about working on the park is that people have come up to me and say 'good job.'

"The neighborhood has really started to take notice of what we're doing and starting to take better care of the park."

GM spokeswoman Maria Raynal said the GM Student Corps, a paid internship program, is in its third year of providing scores of southeast Michigan high school students with mentoring by General Motors' retirees integrated with beautification projects planned and executed by the students in their schools and communities.

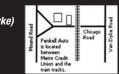
In addition to Van Dyke Lincoln High School, GM Student Corps schools volunteering in Life Remodeled 2015 include Pontiac High School, Central Collegiate Academy, East Detroit High School, Flint Southwestern Academy, Hamtramck High School, Harper Woods High School, Henry Ford High School, Madison High School, Melvindale High School, River Rouge High School and Osborn High School in Detroit - a total of 130 students, 55 GM retirees and 14 college interns from the University of Detroit Mercy and the University of Michigan-Flint.







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AUGUST 3, 2015

Auto Sales Slip in China, Hurting OEMs

by JOE McDONALD AP Business Writer

BEIJING (AP) - General Motors Co.'s \$5 billion initiative to create cars for China and other emerging markets comes just as automakers face a collapse in the booming Chinese demand they were counting on to power their growth.

June sales in the biggest car market by number of vehicles sold shrank by 3.4 percent from a year earlier as an economic slowdown deepened and smogchoked cities tried to curb growth in car ownership. Sales growth has cooled from 2009's explosive peak of 45 percent but the latest figures surprised analysts who were forecasting a healthy 7 to 8 percent for this year.

Those still buying cars are benefiting: GM and Volkswagen AG, China's top-selling brands, have cut prices by up to 53,900 yuan (\$8,700). Analysts say dealers are struggling financially and automakers also might have to share more profit with them.

'The days when you could sell whatever car you made are not there anymore." said industry analyst Lin Huaibin of IHS Automotive.

This wrenching shift is especially significant because of China's outsize role in the global ambitions of U.S., European and Asian automakers.

Despite the slowdown, they are pushing ahead with multibillion-dollar plans to expand production and create models to suit Chinese tastes, adding to competition in a crowded market.

On July 28, GM said it will work with its main Chinese partner, Shanghai Automotive Industries Corp., to develop vehicles to be sold in China, Brazil, India and

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Mexico. GM said it aims for annual sales of 2 million vehicles beginning in 2019.

In April, Ford Motor Co. and a local partner announced they would spend \$1.1 billion on a factory in China's northeast. Ford said that would add 200.000 vehicles to its annual China production capacity.

China passed the United States in 2009 as the biggest market by number of vehicles sold as incomes rose and Beijing promoted the industry as an engine of economic development.

Double-digit sales Chinese growth helped to buoy global automakers after the 2008 financial crisis crushed demand everywhere else.

Automakers added bigger backseats and other features for Chinese buyers, changing the look and feel of cars sold worldwide. Nissan Motor Co. made China a pillar of its global turnaround strategy.

Companies were preparing for slower growth, but the squeeze hit faster than many expected.

The impact to earnings in 2015 could be substantial," said Bernstein Research in a report. We still expect China to sell a lot more cars in future years, but returns in the market may never be the same again.'

Sales in the first half rose 4.8 percent over a year ago, down from 11.2 percent growth in the same period of 2014, according to the China Association of Automobile Manufacturers.

Even that might overstate demand. Analysts say automakers have shifted to reporting shipments to dealers instead of retail sales, possibly to obscure how few cars are being purchased.

Last week, South Korea's Hyundai Motor Co. said China sales fell 14 percent from a year earlier in the three months end-

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ing in June. That contributed to a 24 percent decline in profit.

As early as March, BMW AG warned the China outlook was darkening. Europe's biggest luxury automaker said its Rolls Royce unit had sold only 14 cars to Chinese buyers in February.

The downturn is so severe that Barclays slashed its forecast for this year's sales growth to just 1.7 percent from 8.5 percent. Next year's forecast was cut to 5.2 percent from 8.5 percent.

Chinese sales still are huge. GM said a record 1.7 million GMbrand vehicles were sold in the first half of the year. But growth was just 4.4 percent from a year earlier _ less than half the 10.7 percent rise for the first half of 2014.

Economic growth slowed as 7 percent in the first quarter – less than half of 2007's peak of 14.2 percent - as the Communist Party tries to steer China to more sustainable growth driven by domestic consumption instead of trade and investment.

"It is not that customers don't want to buy cars. They do want to buy. But they are smothered," said Zhang Xin, an analyst for Guotai Jun'an Securities in Beijing.

Automakers also are paying for a sales spike in 2013-14 as buyers rushed to get cars before Beijing and other cities tightened controls on new vehicle registration.

"This year, you will see some 'payback effect'," said Lin of IHS Automotive

Foreign brands also face pressure from lower-priced Chinese rivals including Geely, Chery and SUV brand Great Wall, which are improving quality. Volkswagen blamed anemic first-quarter sales growth of just 2 percent on its lack of a low-priced SUV, a segment dominated by Chinese brands in which demand surged.

Bingham Farms

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1953 Ford to be Raffled At Capuchin's Fundraiser

The 22nd annual Benefit on the has been returned to its former Bay will take place Friday, Aug.21, 5:30 p.m., at MacRay Harbor, located on Lake St. Clair, Harrison Township. One hunder percent of the event's profit benefits the Capuchin ministry.

"This is our 22nd year of the Capuchin Soup Kitchen fundraiser," organizer Mike Schodowski explains. "In 2013, we cleared the million dollar mark. All the money goes to the soup kitchen which relies nearly entirely on donations and events like ours. Although the economy has improved, there is a large population who is struggling. There are still far too many who have to depend heavily on the Capuchin Soup Kitchen. I don't know what they would do if it weren't for the Capuchin Soup Kitchen. It's a blessing to the community."

"I invite everyone to come and enjoy one of our area's best parties, all while helping others," Schodowski said. "Please purchase tickets to the event, but we also need sponsors, silent auction items and additional donations. We welcome everyone's support. We want to help the Capuchin Soup Kitchen serve our community," Schodowski adds.

Jay Towers, Fox 2 News and Fresh 100.3, will again serve as the event's Master of Ceremonies. Two bands will play simultaneously. John Dickson & the "C-Notes" will feature jazz and easy listening music in the first floor lounge. Musical group "The Key Suspects" will also be on hand. Special musical guests will be the Capuchin Soup Kitchen Choir, a joyous group that travels the area, sharing their Gospel music.

The event includes appetizers, dinner, dancing, beer, wine, and desserts. There will be live auction items plus the Silent Auction will feature over 100 items. Popular speed artist, Dave Santia, will be creating portraits as a live auction item.

New this year will be the drawing for a classic car – a 1953 Ford Customline. The four-door sedan has been lovingly restored to mint condition, said Capuchin Province spokeswoman Colleen Crane. Restoration included the engine being disassembled and rebuilt, all chrome being removed piece by piece and replated to its original condition and luster, sanding and painting, and finally, original seat and door fabric and floor carpet were researched and installed. From the hood to trunk, this classic car

glory.

Tickets for the classic car raffle are available by calling the Capuchin Soup Kitchen. 313-579-2100, ext. 153. Ticket holders need not be present to win, Crane said. Tickets will also be available the night of the Benefit on the Bay event, up until the time of the drawing.

Founded in 1929, the Capuchin Soup Kitchen serves Metro Detroit by providing food, clothing, and human development programs to the people of our community, Crane said. In addition to preparing and serving up to 2,000 meals a day, it operates a shower program, emergency food pantry, and a tutoring and art therapy program for children. It also distributes household items and clothing. Its Earthworks Urban Farm produces 6,000 pounds of produce from a two and a half acre organic farm, and educates the community in regards to sustainable relationships between human beings and the earth.

The Soup Kitchen's On the Rise Bakery assists individuals "re-entering" society after bouts of incarceration or substance abuse. In addition, the Soup Kitchen's Jefferson House - a twelve bed residential treatment facility-assists indigent males seeking to reclaim their lives from addiction.

Warren Ranks **High on Forbes 'Best' Place List**

CONTINUED FROM PAGE 1

most weighting to business costs and educational attainment in the overall ranking."

The Forbes profile of Warren stated that in addition to being home to GM's Tech Center, "the city is home to a wide variety of businesses and educational facilities as well as the United States Army Detroit Arsenal, home of the Tank-Automotive and Armaments Command and the Tank Automotive Research, Development and Engineering Center. The city recreation department supports a community center and a recreation center along with a system of 24 parks. The Warren Symphony Orchestra also gives several concerts per season for the community.

"Other historical markers in the city include the Village of Warren, the John Theisen House as well as the Detroit Arsenal Tank Plant, a major producer of Sherman tanks in World War II.'

Learn How To Get The Most From Your Retirement Savings



Family Friendly Birthday Bash

Warren Plans

The 2015 Warren's Birthday Bash is scheduled for Aug. 20 -23, and will feature free concerts, fireworks, as well as a "Family Fun Zone" and Touch a Truck.

Warren's Birthday Bash will draw families from southeastern Michigan and the greater Detroit Metropolitan area to "experience fun and excitement," said Warren mayor Jim Fouts. And there will be something new to see and do every day.

Admission and parking is free for this family friendly four day event, Fouts said.

The celebration will be held at the Warren City Square off of Van Dyke.

"There is so much to see and do, you'll have to spend a couple of days to do it all," Fouts said.

To learn more, visit the official Warren city Web site at www.cityofwarren.org.

GM Opens Tech Safety Facility in Milford

CONTINUED FROM PAGE 1

lanes, on/off ramps, controlled lighting and road signs that represent specifications around the world.

• A parking test area with different curb types and landscaping detection.

• Pedestrian test area with a 90-degree traffic intersection and specially designed rig for accurate dummy movement.

• Simulated tunnel with walls and posts.

A building for observation, indoor testing, hoists for test preparation and a robotic control station.

Bay said the facility is ideal for testing vehicle-to-vehicle (V2V) technologies, which will be standard on the 2017 Cadillac CTS.

The V2V dedicated short-range radio communication enables vehicles to "talk" to each other and exchange basic safety data such as speed, location and braking status. It complements existing safety components like radar, camera and ultrasonic sensors; some of the components rigorously tested at the new Active Safety Test Area facility, in a fast and efficient way.

The facility is also used to assess performance in regulatory and insurance industry consumer metric tests, such as those conducted by the National Highway Traffic Safety Administration (NHTSA), Euro New Car Assessment Program (NCAP), the Insurance Institute for Highway Safety (IIHS) and others.

Mark Reuss, executive vice President. Global Product Development, Purchasing and Supply, was also at the facility opening. He said the real story take away from the opening of the new facility within the Milford Proving Ground is that the work GM is doing to create safer vehicles is extremely important.

GM is passionate about safety, Reuss said, and that customers demand safety and it's GM's job to meet customer demands.

Reuss also answered some questions from media attending the facility opening. In response

Delphi Reports Strong Earnings For 2nd Quarter

NEW YORK (AP) - Delphi Automotive on July 30 reported a 69 percent surge in second-quarter profit, beating Wall Street expectations, and disclosed it is buying HellermannTyton Group to boost its auto technology offerings.

The vehicle parts maker said its net income rose to \$645 million, or \$2.23 per share, mainly on the sale of its thermal business. Earnings, adjusted for onetime gains and costs, came to



Active Safety Robot Engineer Anthony Cullen prepares a test at the new

to where he thought GM would be in the year 2020, Reuss said that in the past the company has made great strides in passenger safety through restraints and airbags. In 2020, the technology will be concentrated on accident avoidance.

"If we're on top the regulatory game in the U.S., a lot of this technology will be mandated by 2020," Reuss said. "The resources needed to meet such regulations will be in demand and the resources OEMs will have to deploy will be more. We'll need more software. When happens, that we'll get economies of scale and costs should go down."

Reuss also spoke to the media about software security. He said that will be a huge issue and noted that very day, Fiat Chrysler announced a vehicle recall because of the potential of hackers taking control of Jeeps.

He said GM has looked at how the military and the aviation industry create secure software systems to be develop vehicles that can't be hacked.

When asked about Google's development of an driverless car, Reuss said that GM is in the business of making cars and Google isn't.

"We're at a different starting place," Reuss said. "For one thing, we have a deep and intimate knowledge of accidents and accident avoidance."

And GM has to keep building cars no matter the level of autonomous car technology available.

Reuss also said that being an industry leader in safety technology means doing more than throwing things out before the public to see if they like the tech isn't' the best way.

"We'll know we're doing it right when we offer safety features and people tell us that can't live without them," Reuss said. "The marketplace and our customers will tell us if our plans are going right.

"Now, we'll add technology as part of a refresh in the middle of a product cycle. We will do safety refreshes because we want to lead."



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\$1.34 per share.

The results surpassed Wall Street expectations. The average estimate of nine analysts surveyed by Zacks Investment Research was for earnings of \$1.33 per share. The company's revenue fell 5 percent to \$3.86 billion in the period as a stronger U.S. dollar cut into sales. Seven analysts surveyed by Zacks expected \$3.88 billion.

Delphi will pay about \$1.85 billion, for Hellermann, which makes cable fasteners and equipment.

"With consumers now demanding more connectivity in their vehicles, electrical architecture is the enabler to that added vehicle content." said Kevin Clark, Delphi president and CEO, in a statement. "HellermannTyton positions Delphi to provide customers with an even broader portfolio of highly engineered and customized connection systems and cable management solutions."

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AUGUST 3, 2015

Fiat Chrysler Financial Outlook Stronger

MILAN (AP) – Fiat Chrysler Automobiles raised its outlook July 30 after strong North American sales and a European recovery drove second-quarter earnings up 70 percent despite hefty U.S. recall costs.

The rosy results come after the carmaker reached agreement with safety regulators to pay millions of dollars in penalties for delays in nearly two-dozen recalls. Fiat Chrysler also agreed to take potentially defective Ram pickups and older Jeeps off the road under the deal.

CEO Sergio Marchionne downplayed the overall cost of the actions, saying that the pickup buyback wouldn't cost more than \$20 million.

The Italian-American automaker reported a net profit for the quarter ending June 30 of 333 million euros (\$364 million), compared with 197 million euros a year ago. Fiat Chrysler Automobiles NV also raised its full-year revenue forecast to 110 billion euros from 108 billion euros, on worldwide shipments of 4.8 million units, at the low end of the previous range. It maintained a net profit forecast of 1 billion to 1.2 billion euros.

Marchionne said the improved outlook is based on expectations of a continued strong performance in North America.

The news was viewed favorably by investors. Although the Ram buyback offer potentially covered 585,000 trucks with faulty steering components, Fiat Chrysler said it already has repaired 410,000, and those customers aren't eligible for the buybacks. That leaves 175,000 eligible for repurchase at the original sales price minus depreciation, plus a 10 percent premium.

In an consent agreement with the National Highway Traffic Safety Administration announced in late July, FCA was assessed a record \$105 million penalty for recall problems including delays in notifying customers, distributing parts and telling NHTSA of problems. It must pay a \$70 million civil fine, plus make \$20 million in safetyrelated improvements. It would have to pay another \$15 million if it violates the agreement.

Marchionne said the company will pay the \$70 million shortly, and said the buyback costs can be included in the \$20 million. We do not expect to incur any material cost beyond the \$20 million available under the consent order," he told analysts July 30.

Marchionne denied reports that Fiat Chrysler has delayed vehicles and will have few new ones in North America, which has been its biggest profit center. But he said the product portfolio has always been fluid.

"What we have not wavered on is the development of both powertrains and basic (vehicle) architectures," he said.

Marchionne also said he did not think contract talks with the United Auto Workers in the U.S. would go past the Sept. 14 expiration date of the current deal and said talks have been constructive so far.

The company's North American pretax profit margin improved to 7.7 percent from 4.9 percent, a big improvement but still below rivals Ford Motor Co. and General Motors. Both GM and Ford margins were above 10 percent.

Fiat Chrysler North American sales were up 8 percent, boosted by the Jeep Renegade and new Chrysler 200, pushing revenues in the region up 40 percent. European volumes were up 12 percent, with revenue up 19 percent. Latin American sales sank by a third due to weakness in Brazil and Argentina. Asian sales slipped 15 percent on increased competition in China, although revenues were flat.

Group net revenues were up by a quarter to 29.2 billion euros.

Fiat Chrysler is planning a public listing of a 10 percent share in Ferrari in the fourth quarter to raise capital. Marchionne also has been vocal about the need for consolidation in the industry, but hasn't yet found a partner.

Marchionne said selling components maker Mangeti Marelli is not part of the near-term strategy, but didn't rule it out over the long term.

Warren Library's August Events

for the Warren Public Library. On Thursday, Aug. 27, at 6 p.m. at the Civic Center branch of the library a special "Behind the Scenes" program will be presented by the Detroit Institute of Arts.

"We will be exploring select DIA artworks to gain an appreciation of the diversity, quality and world-class status of the museum's collection," said librarian Jennifer Lund

A special class on learning the

August will be a busy month basics of the Word 2010 program will be taught at the Civic Center branch's computer lab on Wednesday, Aug. 19, starting at 9:30 a.m. The class is a twoparter, and will continue on Wednesday, Aug 26. Users will learn to create and edit documents, insert pictures and tables, as well as format text. Mouse and keyboard skills are required.

> To register and learn more about the events, call 586-574-4564

NORMAL, Ill. (AP) – Mitsubishi none," he said. Motors confirmed July 24 that it plans to stop production at its only U.S. factory and sell the plant in central Illinois that has more than 1,200 workers.

The Japanese automaker reviewed its global supply chain and decided it was necessary to end production at the plant and find a buyer, said Dan Irvin, the company's North American spokesman. The announcement came after Japanese media reported the automaker had decided to end production in the U.S. to focus on Asian markets.

Irvin said Mitsubishi's board will soon make a formal decision on what will happen to the plant in Normal, Ill., about 100 miles southwest of Chicago. Company officials hope to find a buyer that will maintain the factory's employment. The president of UAW Local 2488, Rod DeVary, said workers were told Friday that the plant will cease production on Nov. 30.

Annual production at the plant, which makes the Outlander SUV, has fallen to 64,000 vehicles from more than 200,000 in 2002. The company sold only 82,000 vehicles in the U.S. last year - less than 1 percent of the total market.

Japan's leading business newspaper, the Nikkei, reported that Mitsubishi would be the first major Japanese automaker to end production in both the U.S. and Europe. The company has built a plant in Thailand, bought one from Ford in the Philippines, and is building one in Indonesia.

Illinois state Sen. Bill Brady. whose district includes Normal, said he and other state officials were already working on a plan to find another manufacturer to buy the factory.

"We are going to do everything we can to make sure people know that Mitsubishi no longer needs the facility, but that this is a facility that has a very efficient, world-class workforce and a supplier network that's second to

Mitsubishi Ends Production

In U.S. After Selling 80K Cars

Brady also said he has talked to Mitsubishi officials have assured him that "Mitsubishi's effort to sell the plant will not be about getting top dollar for the sale but about doing the right thing.

The plant is the only Japaneseowned auto factory with UAW representation. The union contract at the plant expires this month, said DeVary.

Both Brady and Normal Mayor Chris Koos stressed that Mitsubishi's decision was not about labor issues but because of dramatically falling sales. Brady said the hope now is that the closure of the plant, which had been not been used to capacity as sales fell, "may bring the opportunity to more fully use the capacity of the plant and bring more jobs."

State and local officials would not identify specific companies they plan to recruit, but said they would not limit their outreach efforts to automakers.

"We're confident that we will be able to attract a replacement company in relatively short order," Koos said.

One industry analyst said factors such as the location of the plant and its proximity to a network of suppliers for the Detroit automobile industry could make it attractive to another automaker. But Karl Brauer, a senior analyst for Kelley Blue Book, also said that given Mitsubishi's financial straits over the past decade, he doubts the company has invested much in technology to bring the plant up to date.

Still, "it is a foundation, a footprint, and there is already a process in place to ship cars from (the plant) and components to it," he said, adding that another company might do as electronic car maker Tesla Motors did a few years ago when it retooled a shuttered plant in Fremont. Calif.

"They had to basically start from scratch and now it is a very vibrant plant," he said.

Ford 2Q Profits \$2.6B

(AP) DEARBORN – Ford Motor Co.'s net income jumped 44 percent to \$1.9 billion in the second quarter as global sales rose and customers paid more for new trucks and SUVs with premium features.

Ford pulled off a record quarterly profit of \$2.6 billion in North America even though dealerships weren't fully stocked with its best-selling vehicle, the F-150 pickup. The results bode well for the second half of the year, when Ford's two U.S. truck plants will be in full production and dealers will have more pickthem up with features like a 360degree camera and adaptive cruise control.

Outside North America, new vehicles like the new S-Max wagon in Europe, the Ka small car in South America and the Mustang sports car in China commanded higher prices.

The results mirrored those at Ford's crosstown rival. General Motors, which last week reported a record second-quarter profit of \$2.8 billion in North America on the strength of its SUV and truck sales.

Ford's profit of 47 cents per share compared with a profit of 40 cents per share a year ago. That beat Wall Street's expectations of a 37-cent profit for the April-June period, according to analysts polled by FactSet. Ford's global sales rose 2 percent during the quarter to nearly 1.7 million. Sales were up in North America and Europe but fell in South America, the Middle East and Asia. Revenue fell slightly to \$37.3 billion. Chief Financial Officer Bob Shanks said revenue took a \$2 billion hit from the strong U.S. dollar, which hurt profits in Europe. South America and elsewhere. Ford's revenue beat analysts' expectations of \$35.5 billion. North American margins, which hit 11.1 percent in the second quarter, are expected to end the year in the upper end of the 8.5 percent to 9.5 percent range, Shanks said. Ford's overall automotive operating margin was 7.2 percent.





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"We are now more confident than ever that we will deliver a breakthrough year," Ford's CEO Mark Fields said on a conference call with analysts. Fields said Ford still expects to achieve a pretax profit of \$8.5 billion to \$9.5 billion this year.

In North America, technologyrich versions of the Ford Explorer. Ford Edge and Lincoln MKX SUVs drew buyers to showrooms even as smaller, less-profitable cars like the Focus struggled.

U.S. buyers paid an average of \$37,013 for the new Edge crossover in the second quarter, or \$1,683 more per vehicle than they were paying for the outgoing model last year, according to Kelley Blue Book. Among the Edge's pricey new features is a system that automatically parks the car in parallel or regular parking spaces.

Ford said F-150 buyers paid an average of \$3,800 more per truck in the second quarter, loading

GM South America Names Barry Engle as President

Jaime Ardila, General Motors executive vice president and president of South America is retiring after nearly three decades at the company.

Barry Engle, a seasoned automotive executive and currently chief executive officer of Agility Fuel Systems, will join GM in September and succeed Ardila, said GM spokesman Dave Roman.

"We appreciate Jaime's 29 years of dedicated service and significant contributions in his many roles in North America, Europe and South America," said GM president Dan Ammann. "We have made tremendous progress in South America under his leadership and I thank him for the support and strategic counsel he has given me over the past four years.'

"It has been an honor and a privilege to work for this great company for almost three decades and meet some of the best people in the industry," said Ardila. "More than ever, I am convinced GM has the resources to be the most valued automotive company in the world: great leadership, product excellence, total customer focus and a winning mentality.'

Ardila recently has led the company's efforts to grow Chevrolet through a renewed product lineup with a focus on technology, fuel-efficiency and quality.

As part of this product overhaul, he also has led an initiative to raise the percentage of component localization for cars made in Brazil. Ardila, 60, has held his current position since 2010. He began his career with GM in 1984 in Colombia.

In his new role, Engle will be responsible for operations in



Barry Engle

Brazil. Argentina, Paraguay, Uruguay, Chile, Peru, Colombia, Ecuador and Venezuela. He will also become a member of the GM Executive Leadership Team, reporting to Ammann.

"Barry brings a wealth of leadership, global perspective and previous automotive experience to this significant position in our company," said Ammann. "He also has valuable operations experience in the Brazilian market from earlier in his career."

"I'm very excited to join the General Motors team and return to an industry that I love," said Engle. "I'm particularly looking forward to working with my colleagues in South America as we manage through some near-term macro challenges while building and positioning the business for continued long-term leadership in the region.'

Engle, 51, holds a Bachelor of Arts in Economics, with a minor in Spanish, from Brigham Young University and a Master of Business Administration from The Wharton School of the University of Pennsylvania.







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Average Age of Vehicle is 11.5 Years Old

DETROIT (AP) - In the age of Apple's CarPlay, a lot of vehicles on the road still have tape decks.

The average vehicle in the U.S. is now a record 11.5 years old, according to consulting firm IHS Automotive, a sign of the increased reliability of today's vehicles and the lingering impact of the sharp drop in new car sales during the recession.

Drivers behind the wheel of older cars aren't enjoying some of the latest advanced safety features or infotainment systems that effectively turn cars into cellphones on wheels. Then again, they don't have to worry about hackers finding their way in to the car's computer network through the cassette or CD player.

IHS said U.S. registrations grew to a record 257.9 million cars and trucks, up 2 percent from a year earlier.

The average age of vehicles has been climbing steadily since IHS began tracking the number in 2002. As quality and reliability have improved, people have been holding on to their cars and trucks for longer. The average length of ownership for a new vehicle is now almost 6.5 years, IHS said. For a used vehicle, it's five years.

Cars and trucks now have the same average age, says Mark Seng, IHS Automotive's global aftermarket practice leader. For many years, cars had shorter lifespans than trucks, but their quality has now caught up.

Experts say there's no rule for how long to hold on to an old car or truck. A car with good reliability can go for 200,000 miles or more, which can easily last a decade for some motorists, says Doug Love, a spokesman for Consumer Reports.

Johnson Controls Separates its Auto Division

MILWAUKEE (AP) - Johnson Controls says it will spin off its automotive division into a separate publicly traded company as it continues to wine down its business.

The company said July 24 that it expects to complete the taxfree spinoff in about a year.

The business makes seats and seating components, trim, foam and fabric and it had \$5.4 billion in revenue in Johnson Controls' latest fiscal quarter.

That's most of the company's revenue. Johnson Controls said in June that it was looking at options for separating the business

The Milwaukee-based company said its vice chairman Bruce McDonald will be the chairman and chief executive officer of the new company. Johnson Controls executive Beda Bolzenius will be its president and chief operating officer.

Bolzenius is currently president of the business and is also vice chairman of Johnson Controls' Asia Pacific unit. Johnson Control's automotive interiors business, which makes instrument panels, floor consoles and door panels, recently became part of a joint venture between Johnson Controls and Yanfeng Automotive Trim Systems of China. Yanfeng owns 70 percent of the joint venture, and it's expected to have about \$8.5 billion in annual revenue. In March Johnson Controls agreed to sell a business that manages spaces for corporations to CBRE Group Inc. for \$1.48 billion.

The magazine doesn't recommend driving older cars without two key safety features introduced more than a decade ago: electronic stability control and side curtain air bags.

The aging car population could mean that Americans will be slow to adapt safety and semi-autonomous features that have car company executives and experts heralding a new age of the automobile. Adaptive cruise control arrived in the U.S. market in 2006, for example, but nine years later only 6 percent of all cars have it, according to a recent report from Boston Consulting Group.

It will also take longer for much-hyped advances like CarPlay - which gives drivers access to their apps through the dashboard - to become commonplace.

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But Seng says the auto industry should take heart. Even though the average vehicle age shows no sign of reversing, it is starting to plateau, since buyers have returned to the car market in big numbers.

Sales of new cars rose from 12.7 million in 2011 to 16.5 million last year and are expected to reach or exceed 17 million this year. IHS thinks the average vehicle age will hit 11.6 years in 2016 but won't climb to 11.7 years until 2018.

Seng says that's a more normal rate than the industry saw in the years after the recession. Vehicle age increased rapidly between







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Its revenue slipped 2 percent to \$9.61 billion, as automotive revenue fell 6 percent.

Revenue from the heating and ventilation systems business rose 5 percent to \$2.73 billion and revenue from its automotive battery business fell 2 percent to \$1.47 billion.

