

House Members Ask Why Ignition Switch Recall Took GM So Long

By MARCY GORDON and TOM KRISHER
AP Business Writers

WASHINGTON (AP) – House members questioned whether the culture at General Motors could truly change, and whether the dismissal of 15 employees was enough, as they grilled CEO Mary Barra about the actions she's taken since GM admitted that it failed to act on a deadly safety issue for more than a decade.

A House subcommittee heard testimony June 18 from Barra and attorney Anton Valukas, who recently completed an internal investigation on GM's mishandled recall of 2.6 million Chevrolet Cobalts and other cars.

Panel members wanted to know why it took GM so long to recall the cars, which have defective ignition switches. GM blames the switches for at least 13 deaths, but Rep. Diana DeGette, a Colorado Democrat, said she thinks there could be up to 100 deaths associated with the problem.

Lawmakers sought reassurances that GM will act faster in the future, and provided evi-



GM CEO Mary Barra

dence that the Cobalt recall wasn't the only one where GM was slow to take action.

Rep. Fred Upton, R-Mich., read a 2005 e-mail from a GM employee who was driving a 2006 Chevrolet Impala that stalled because the ignition switch unexpectedly slipped out of the "run" position. The employee suggested a "big recall" should be conducted and recommended that the part be made stronger. But the 2006 Impala wasn't recalled for the problem until this week.

Upton asked Barra what GM would do with such an e-mail if it was sent today. The CEO said if GM determined the stalling happened because of a problem with a car part, "then we'll take immediate action." She said this

CONTINUED ON PAGE 2

Movie Crew Transforms Work at Tech Center

by Jim Stickford

Hollywood came to Warren one year ago for the filming of the latest "Transformers" movie.

Director Michael Bay took his movie crew to the GM Tech Center in June of 2013. He used the lobby of the Design Center Building as a stand-in for CIA headquarters. The office of GM's vice president of Design Ed Welburn was even turned into the office of the director of the CIA.

GM spokesperson Cristi Vasquez said the filming took place mostly at night, so GM's operations weren't disrupted.

Welburn said that in addition to using his office, scenes were filmed in the Design building's virtual reality room, which is used in real life for communications between GM design studios around the world.

Welburn has been invited to the New York premiere of "Transformers: Age of Extinction," and he intends to go.

"I have been looking forward to seeing the movie for a long time now," Welburn said. "We've had a strong relationship with Michael Bay going back to the first 'Transformers' movie and during that time I've gotten to know him well."

Welburn said that he and others at GM do more than give up their offices for filming.



GM gave Bumblebee an upgrade for the latest Transformers movie.

"Michael came right into my office and we talked about the movie and we talked about our cars and which ones could be characters in the film."

Bay told Welburn that each car he would use would be a character and its look had to reflect its personality in the film.

The character, Bumblebee, was first seen in the first "Transformers" movie, Welburn said. It was a concept car at the time and Bay wanted to see it. But Welburn told him that before Bay

could see the car, Welburn had to know more about the movie. They went back and forth until Welburn finally "gave in" first.

But for the latest "Transformers" film, Bay wanted Bumblebee to be more powerful, bolder and more dynamic. As a result, GM worked with Bay's team to create a special Bumblebee that exists only in the film.

"Bumblebee is an autobot and the autobots are the good guys,"

CONTINUED ON PAGE 3

J.D. Power Quality Study: Six GM Vehicles, Three Ford, Two Chrysler Top Categories

by Jim Stickford

GM took away honors in the recent J.D. Power Initial Quality Study with six vehicles finishing first in their individual categories.

Three Ford vehicles topped their categories, while Chrysler had two wins.

"This is a big change from earlier years," said Dave Sargent, vice president, Quality Practice at J.D. Power and Associates.

"It used to be that Honda and Toyota were the big winners. But in the past few years, that hasn't been the case. This year, they had only one vehicle apiece win a category."

The study's figures were released June 18 at a special Automotive Press Association event held at the Detroit Athletic Club.

Sargent said the ratings are for model-year 2014 vehicles only and the figures came from the 86,000 new car buyers who responded to the half-a-million survey requests that J.D. Power sent out.

Overall, J.D. Power looked at 32 different brands covering 207 different models. GM was the big winner with six vehicles finishing atop their individual categories.

- The GM winners are:
- Midsize Car – Chevrolet Malibu;
 - Small SUV – Buick Encore (tied for first with Kia Sportage and Nissan Juke);
 - Compact SUV – GMC Terrain;
 - Large SUV – Chevrolet Suburban and GMC Yukon (tied for first);
 - Large Heavy-Duty Pickup

Truck – Chevrolet Silverado HD.

Ford had the F-150 LD place tops in the Large Light-Duty Pickup category. The Edge finished first in the Midsize SUV category and the Lincoln MKX was in the Midsize Premium SUV slot.

Chrysler's two wins were the Town & Country in the Minivan category and the Dodge Challenger in the Midsize Sporty Car category.

These rankings are important for a couple of reasons, Sargent said. First, once a buyer decides on what category of vehicle he or she is going to buy, "expected reliability" is the number one reason they pick a particular vehicle in that range.

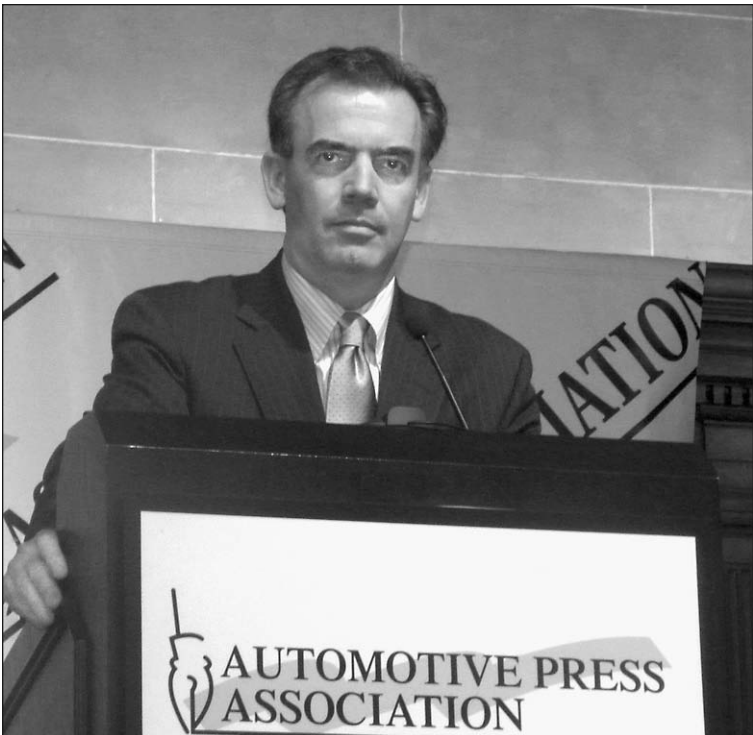
Second, automakers are able to use these numbers to see how they are doing relative to the

competition. "It used to be that when we gave automakers our numbers their reaction would be 'how dare you,'" Sargent said.

"That was when there were little fiefdoms of people deciding what figures to give the executives. Now we're most likely going to present our findings directly to the executives. The more current reactions are 'you got us.'"

Right now, Sargent said, automakers tend not to be surprised by J.D. Power figures because their internal controls and measurements are so much better than in the past. They tend to use the J.D. Power figures, he said, as a way of benchmarking where they are in the industry

CONTINUED ON PAGE 5



Dave Sargent of J.D. Power gives this year's quality rankings.



Ed Rinke Chevrolet used car manager Dave Wallace

GM Used Car Values Increase Despite 44 Vehicle Recalls

By TOM KRISHER
AP Auto Writer

DETROIT (AP) – Consumers looking for a used vehicle aren't shying away from GM models – even though more than 20 million GM cars and trucks have been recalled this year.

General Motors cars such as the Chevrolet Malibu have retained or increased in value, sometimes more than rival vehicles. And sales of new cars aren't slowing either, up 13 percent in May.

GM has issued 44 recalls in North America this year for parts

ranging from ignition switches to air bags. The most serious is for ignition switches in 2.6 million small cars linked to more than 50 crashes and at least 13 deaths. Investigations into that recall have exposed GM as a company that was too slow to react to serious safety issues.

In the past, consumers punished automakers for big recalls. Those companies lost market share – Toyota's dropped 2 percentage points over 12 months when it recalled 14 million cars for unintended acceleration. Yet

CONTINUED ON PAGE 4

Tech Center News

31201 Chicago Road South
Warren, Michigan 48093

586-939-6800

Contact us:
Info@TechCenterNews.com

Deadline: Thursday 5:00 p.m.
for the next edition of Monday

William Springer II, publisher
Lisa A. Torretta, operations
Jim Stickford, news

Tech Center News is a trademark
of Springer Publishing Co., Inc.

www.TechCenterNews.com

House Members Ask Barra About Recall Delay

CONTINUED FROM PAGE 1

week’s recall of 3.4 million large cars was an example of how the company now reacts.

But lawmakers said they need to know more, and were skeptical of some of the conclusions in Valukas’s 315-page report, which was paid for by GM and made public on June 5. The report found that a lone engineer, Ray DeGiorgio, was able to approve the use of a switch that didn’t meet company specifications, and years later, ordered a change to that switch without anyone else at GM being aware.

“The report does not answer all the key questions. It does not fully explain how the ignition switch was approved without meeting specifications and then redesigned in 2006,” said DeGette.

The ignition switch in Cobalts, Saturn Ions and other cars could move out of the run position because of a heavy keychain or a bump of a knee, GM has said. That causes the engine to stall, and cuts off power-assisted steering and brakes, and also disables the air bags. Valukas found that GM engineers failed to consider stalling a safety issue.

Others took years to make the connection between the switches and the air bag non-deployment. Valukas said a culture that prevented information sharing and discouraged people from taking action on problems was partly to blame.

Lawmakers were still left to wonder about the origins of those issues.

“It does not fully explain why stalling was not considered a safety issue within GM. And most troubling, the report does not fully explain how this dysfunctional company culture took root and persisted,” DeGette said.

DeGette said senior executives, including Barra, should have acted sooner to change the company’s culture.

She also said she has heard there is “more paranoia” within the company since Valukas’s report was published because employees are worried that they will lose their jobs.

Barra confirmed GM has dismissed 15 people connected with the recall and has initiated a safety review that has led to a record 44 recalls of 18 million cars in the U.S. so far this year.

But Barra said she is also encouraging people to speak up about potential safety issues and is rewarding – not punishing – those who do. She said she is already getting emails from employees reporting safety concerns.

“I never want anyone associated with GM to forget what happened,” Barra said in her prepared remarks. “This is not another business challenge. This is a tragic problem that should never have happened and must never happen again.”

GM Recalls 1.6M More Cars with Ignition Switch Defects

General Motors will rework or replace the ignition keys on about 3.16 million 2000 to 2014 model year cars in the U.S. because a situation exists that is similar to the recent ignition switch recall.

In the latest recall, the 3.16 million cars are subject to the ignition switch inadvertently moving out of the “run” position if the key is carrying extra weight and experiences some jarring event.

The use of a key with a hole, rather than a slotted key, said GM spokesperson Jim Cain, addresses the concern of unintended key rotation due to a jarring road event, such as striking a pothole or crossing railroad tracks.

Only one of the models included in the U.S. recall of 3,160,725 cars is still in production – the previous-generation Chevrolet Impala, which is sold to daily rental fleets as the Impala Limited.

The total North America population involved in the recall – in the U.S., Canada, Mexico and exports – is 3,360,555, Cain said.

The safety recall follows a review of ignition issues following the recall in February of 2.6 million Chevrolet Cobalts and other small cars. GM is aware of eight crashes and six injuries related to this latest recall.

If the ignition switch moves out of the “run” position, there is an effect on power steering and power braking. In addition, the timing of the key movement out of the “run” position, relative to the activation of the sensing algorithm of the crash event, may result in the air bags not deploying.

The cars being recalled are:

- 2005-09 Buick Lacrosse;
- 2006-14 Chevrolet Impala;
- 2000-05 Cadillac Deville;

- 2007-11 Cadillac DTS;
- 2006-11 Buick Lucerne;
- 2005 Buick Regal LS & GS;
- 2006-08 Chevy Monte Carlo.

In these vehicles, the ignition switch may be unable to handle extra weight hanging on a slotted key, Cain said.

GM will add an insert to the ignition keys of the recalled vehicles to close the slot and leave a 4x6-millimeter hole through which the key ring could be attached.

In vehicles where the key cover has been worn, new keys with holes instead of slots will be provided free of charge.

Rework of the keys – adding key inserts – at GM dealerships is expected to begin in the next few weeks.

Until the rework or replacement is completed, owners of the recalled cars are urged to remove additional weight from their key chains and drive with only the ignition key.

In addition to the ignition key recall, Cain said, GM also announced U.S. recalls for 165,770 vehicles in these five actions:

- 68,887 model-year 2013-14 Cadillac ATS and 21,863 model year 2014 Cadillac CTS sedans. In certain vehicles with automatic transmissions, the shift cable may not be fully secured to the shifter bracket or transmission bracket.

If the shift cable comes out of the brackets, the driver may not be able to shift the transmission in or out of gear.

GM is unaware of any crashes or injuries related to this condition.

- 57,192 units of the 2015 Chevrolet Silverado 2500/3500 HD and 2015 GMC Sierra 2500/3500 HD to inspect for proper attachment of power steering hose clamps to the power steering pump.

If the vehicle is driven with the clamp unattached, the hose may disconnect from the pump or gear, causing a rapid loss of power steering fluid.

This will result in loss of power steering assist and Hydro Boost powered brakes without warning. The vehicle would revert to manual brakes and manual steering.

GM knows of no crashes or injuries from the condition. Dealers are to inspect power steering hose clamps in two locations to ensure they are properly attached.

- 16,932 model-year 2011 Cadillac CTS sedans with AWD. On some vehicles, a gasket leak where the constant velocity joint meets the rear propeller shaft may cause the rear propeller shaft to separate or become loose, making contact with the vehicle floor above and causing the rollover sensor to deploy the roof rail air bags.

GM is aware of 15 unintended deployments, but injury data is unclear.

- 712 model-year 2014 Chevrolet Corvettes with optional Competition Sport Seats, because an unbelted child and door trim may block the passenger seat side air bag vent in a deployment.

Dealers will replace the cur-



Key with hole replaces slotted key.

rent air bag with a redesigned version.

GM is unaware of any crashes or injuries related to this condition, but advises customers to not allow small children in the front seat until the vehicle is serviced.

- 184 model-year 2014-15 Chevrolet Silverado and GMC Sierra full-size pickups with vinyl floors and accessory all-weather floor mats purchased new with the vehicle.

The mats can slip under the driver’s feet because the vinyl floors have no attachments to secure them in place. Customers are advised to take the floor mats to their dealer for a full refund.

PHYSICAL EXAM
APPOINTMENTS
AVAILABLE NOW
FAMILY DOCTOR
(248)987-1119

Banquet Facility
Royalty House
Proudly Family Owned for 40 Years
Seating Accommodations for 80-1200
“Experience the Elegance with Royalty”
(586) 264-8400
www.royaltyhouse.com • royalty@royaltyhouse.com

HIBACHI BUFFET

CALL FOR RESERVATIONS
CATERING • CARRY-OUT

We Serve Asian & American Cuisine

STEAK • PRIME RIB
SEAFOOD • CRAB LEGS
HIBACHI GRILL
FULL SUSHI BAR

★★★★
Try Our New Buffet **RATED 4 STARS!**

33431 Van Dyke at 14 Mile
(Same Shopping Center as Walmart)
586-264-7000
Fax: 586-264-8080

LUNCH BUFFET

Mon-Fri • 11am-3:30pm **\$7.99**

DINNER BUFFET

Mon-Thurs • 4-9:30pm **\$13.99**
Fri, Sat & Sun • 4-10pm **\$14.99**

BRUNCH BUFFET

Sat & Sun • 11am-3:30pm **\$9.99**
Price Excludes Beverages

15% Off
FOOD BILL
Up to 12 People

Not valid Saturday. One offer per table with paper.
Not valid holidays. Not valid with any other offer or discount.
Valid at HIBACHI BUFFET.

FIRST CHOICE

MUFFLER & BRAKE SERVICE
23252 VAN DYKE
3 Blocks North of 9 Mile
HOURS: Mon.-Fri. 7:30am-5pm; Sat.-Closed

WARREN • 586-757-7203

DELUXE OIL CHANGE SPECIAL
Up To 5 Qts. Of Oil Lube & Filter
No Disposal Fee

\$23³⁶

Valvoline

Includes topping off fluids
6-30-14

MUFFLER, EXTENSION PIPE & TAIL PIPE

Most FWD Cars **10% Off**

In-store offer ends 6-30-14

BRAKE SPECIAL

\$199⁹⁵

- Front Metallic Disc Brake Pads
- 2 New Front Rotors
- Labor Included

Most F.W.D. U.S. Cars • In-store offer ends 6-30-14

Check Our Price on Tune Ups, Water Pumps, Heater Cores & Other Repairs

MAKE US YOUR FIRST CHOICE

Considering a Pension Payout?

Visit KaydanWealthManagement.com for a complementary white paper discussing seven decision factors to help you determine whether to continue pension benefits or take a lump sum payout.

KAYDAN

WEALTH MANAGEMENT

An Independent Firm

329 W. Silver Lake Road, Fenton, MI 48430 // Ph. 810-593-1624 // 800-638-6900 // Fx. 810-593-1643
www.KaydanWealthManagement.com
Securities offered through Raymond James Financial Services, Inc., member FINRA/SIPC.

Scan for shortcut to white paper

Movie Crew Transforms Work at Tech Center

CONTINUED FROM PAGE 1

Welburn said. Other autobots include a Corvette Stingray and a Chevy Sonic.

"And because the 'Transformers' are global films, we got to use more of our global products, like the Sonic.

"Being a part of the 'Transformers' franchise is an incredible way to showcase the design work of which GM is capable."

Welburn's relationship with Bay is so positive that Bay gave him a small part in the film.

"They were filming in our Design dome," Welburn said. "I got to come in and yell at Mark Wahlburg. We did about eight or 10 takes. If you know me, you know I'm not a yeller, so the first two or three takes weren't very good. Michael kept asking me to get angrier."

As he got better acting in the scene, Welburn said, one line kept having more words added to it. And it was interesting, he said, trying to hit a mark and walk around an autobot that would be added to the shot later digitally.

In addition to filming at the Tech Center's aerodynamic wind tunnel and its climate wind tunnel, Bay used the GM Milford Proving Ground for some shots that in the movie take place on a highway. Some filming was also done at GM plants in Lansing.

"It was like the circus came to town," Welburn said. "They brought in trucks and more than 200 people to film here. And the Design building houses 900 people, but we managed to keep out of each other's way and we both



GM customized this Stingray for latest Transformers film.

got our work done. Now and in June of 2013, GM was so busy that we couldn't afford to stop work while they filmed. They promised not to interfere and they didn't."

One of the autobots, Welburn said, is a Stingray custom-designed for the movie. The striking green color used on the Corvette was designed by the film's technicians to highlight the shape of the vehicle as it changes from car to giant robot. It is currently unavailable to the public, but that could change in the future, if there is a demand for the color and GM is able to reproduce it.

Dave Bolognino, GM's director of Design Fabrications Operations, said they built the Bumblebees, five in all, in Warren. The Stingray was built in Hollywood.

"Michael Bay's team understands cars and understands fabrication," said Tom Peters, director of Design, Performance Car

Exteriors. "It took them four months from beginning to end to get what they wanted in terms of designs and upgrades. That's pretty fast."

Bolognino said that thanks to high-resolution filming, he spent a lot of time with Bay's people discussing minor details about the vehicles that would appear in the movie.

"We even talked about what kind of fasteners we would use in the custom work. The attention to detail was amazing."

Welburn agreed. When his office was converted to a CIA facility, he looked around and saw that they replaced all the books in his bookshelf with CIA-appropriate materials.

"Even the papers on my desk had CIA logos," Welburn said. "They let me keep the CIA seal and it's still in my office, which has been the office of every GM vice president of Design going back to Harley Earle in the 1950s."

Jose Gonzalez, the lead cre-



Director Michael Bay let GM's Ed Welburn keep this movie prop.

ative designer for Corvette C7, said the Stingray used in the movie had rocker extensions, a new front splitter and non-standard sideview mirrors.

"The movie Stingray is a real Stingray that was modified," Gonzalez said. "When they were film-

ing in June of 2013, the Stingray was brand new, so getting some to film was hard because all the first Stingrays off the line were spoken for."

"Transformers: Age of Extinction" hits theaters nationwide June 27.

DTE Rewards Warren for Energy Efficiency

DTE has awarded the city of Warren \$51,920 for energy improvements at the city's wastewater treatment plant.

The check was presented to Mayor James Fouts at a ceremony in the Warren city hall on June 18.

The improvement made by the city, said executive assistant to the mayor Amanda Mika, was the installation of a more energy effi-

cient compressor for the treatment plant's secondary aeration process, one of the most energy intensive processes at the plant.

Treatment plant officials partnered with Johnson Controls to implement energy-saving improvements at the facility.

The award is part of the DTE Energy Efficiency Program for businesses and other entities that successfully achieve energy

savings and can be used to influence other commercial and industrial customers, with similar equipment and processes, to implement similar energy savings projects.

The water treatment plant's new 650 horsepower compressor met all DTE criteria for an eligible project, Mika said, and was successfully installed in the required time period.

Dublin O' Deli

DELIVERY, FREE WITH ORDERS OVER \$50

Grilled Sandwiches

✿ Corned Beef • Pastrami ✿
✿ Roast Beef • Smoked Brisket ✿

FREE Bag of Chips w/purchase of sandwich

✿ (586) 751-0800 ✿

5836 East 12 Mile Road • Warren, MI 48092

HOURS
Monday thru Saturday
10am-9pm
Sunday Closed

Gary Oakie - President

*Original Vette Shop Crew
Is Back Together Again!*

The VETTE SHOP

A subsidiary of "The Body Shop, Inc."

TheVetteShop.pro

33376 Kelly Road, Clinton Twp, MI 48036 • Fax: (586) 791-7470
Phone: (586) 961-6312

Complete
Corvette Service
and Restoration

INDEPENDENCE AUTO REPAIR

Full Service American Owned & Operated
★ We Have Tires ★ We do all factory scheduled maintenance!

OPEN: Monday thru Friday 7:30am-6pm

FREE Shuttle Service within a 10 mile radius
FREE Courtesy Check on any vehicle
FREE Coffee to everyone

28775 Van Dyke • Warren 12 & Van Dyke 586-751-4440
48330 Van Dyke • Shelby South of 22 Mile 586-991-0440
15075 32 Mile Rd. • Romeo Corner of 32 Mile & Powell Rd. 586-336-4440

A/C RECHARGE

Full Service Oil, Lube & Filter Change
\$18.99
w/ Tire Rotation **\$26.99**
In-store offer good through 6-30-14

Front End Alignment
\$39.99
4-Wheel Alignment
\$79.99
Camber & Caster Adj. Additional In-store offer good through 6-30-14

Ceramic Brake Special
\$99.99
Includes pad installation In-store offer good through 6-30-14

15% OFF Parts
to All GM Employees w/ Badge In-store offer good through 6-30-14

SAVE 20% on EVERYTHING until July 1st

TIGERS FIREWORKS

Excaliber NOW ONLY \$49.96
until July 1, 2014

Hurry In NOW!!!
20% deep DISCOUNT
ON ALL PRODUCTS
Offer ends July 1, 2014

586-883-7586
www.tigersfireworks.com
32686 Van Dyke Ave., Warren, MI 48093

Chrysler Recalls 32,000 SUVs and Vans

Chrysler last week sent out recall notices for an estimated 32,000 vehicles because of electrical and software problems.

The company is recalling an estimated 10,700 SUVs – most of which were in dealer hands or in transit to dealers – to upgrade software that governs their cruise-control systems, said Chrysler spokesman Eric Mayne.

A routine internal quality audit discovered that, when cruise-control is engaged, an acceleration initiated by the driver may be extended by about one second after the accelerator pedal is released. Vehicle speed then returns to the desired setting.

In high-performance vehicles subject to the recall, the event may last up to two seconds before deceleration begins. But in all cases, brake application will cancel cruise-control.

Affected are certain 2014 Dodge Durangos and Jeep Cherokees, Grand Cherokees and high-performance Grand Cherokee SRTs assembled between January 16 and April 17 of this year. An estimated 6,100 were in the U.S., 950 in Canada, 425 in Mexico and 3,200 outside NAFTA.

More than half were in dealer hands or in transit to dealers as Chrysler Group was investigating, Mayne said. Customers will be contacted when they may schedule service, expected to be available soon. All related costs will be borne by Chrysler Group.

Chrysler is also recalling about 21,000 full-size vans – most of which were in dealer hands or in transit to dealers – to inspect and replace, if necessary, various electrical components that support propulsion, airbag deployment and/or external lighting.

Warranty data identified a small number of cases in which blown fuses were linked to moisture exposure, Mayne said. In each case, moisture that was brought into the vehicle via wet footwear or other means had seeped into an in-cabin compartment that houses its battery and other components.

Mayne said Chrysler is unaware of any related injuries or accidents. There are no issues with the vehicle's imperviousness to rain, snow or ice.

The electrical components will be inspected for signs of corrosion. Moisture-resistant sealant will be applied to all components, whether replaced or not.

Affected are 2014 Ram ProMaster full-size vans. An estimated 17,700 are in the U.S., 2,400 are in Canada and 900 are in Mexico.

There are no costs to owners.

GM Used Car Values Increase Despite 44 Vehicle Recalls

CONTINUED FROM PAGE 1

GM's has held fairly steady so far, around 18 percent.

GM has cautioned that an ongoing companywide safety review could produce even more recalls – just last week it recalled another 3.4 million cars for a separate ignition switch issue – so consumers might still decide it's smarter to buy elsewhere.

But for now, experts say, GM has retained buyers' confidence by appearing to act quickly on safety matters – even though GM's internal investigation into the switch recall showed it took employees years to realize they had a safety problem.

"People are associating that with being vigilant more than being careless," said Larry Dominique, president of ALG, formerly Automotive Lease Guide, whose data is used by dealers to set values of leased cars.

That could explain why the value of the 2010 Chevrolet Malibu rose almost 3 percent from February, when the recalls started, through May, according to ALG. That compares with mid-size cars as a whole, which dropped in value by 1 percent. The Malibu has been part of five recalls this year.

The value of most other used GM cars also rose. The exception: the Chevrolet Cobalt, which is at the heart of the first ignition switch recall. About 1 million Cobalts are being recalled. Of the 13 deaths GM counts, nine occurred in Cobalts.

Dave Wallace, used car manager at Ed Rinke Chevrolet in Warren, said that so far GM used cars are holding their value well, especially premium vehicles.

ALG says the value of 2010 Cobalts dropped 2.4 percent from February through May, but the compact car segment's value rose almost 3 percent. Falling values have triggered lawsuits from Cobalt owners.

That doesn't mean the cars won't sell. At L.A. Sales in Oyster Bay, N.Y., part-owner Andy Kaufman recently sold a 2005 Cobalt for just under the \$5,000 he was asking. The buyer, he says, had no concerns once shown that the switch had been replaced. Experts say the volume of recalls has taken away some of the fear.

"I'm beginning to wonder if the consumer is almost numb to the next headline that comes out,"

says Ricky Beggs, a senior vice president of Black Book, which also monitors used car prices.

The GM headlines keep coming. Last week, GM recalled older large cars for an ignition problem, although GM says the cause in this one is the key design. On June 6, the company said 15 people had been dismissed in relation to the findings of its internal investigation into the small-car switch problem. Even if consumers do become sensitive to the recalls, any new-car market share decline would be small, predicts Jesse Toprak, senior analyst with the Cars.com website.

"They can mitigate it with some targeted marketing efforts" and discounts, Toprak said.

Consumers seemed more sensitive in the past. In the early 2000s, Firestone recalled about 6 million defective tires on Ford SUVs, and the automaker replaced another 10 million. Ford's share of the SUV market fell 5 percentage points. One important difference is that the recalled small cars – the Cobalt, Saturn Ion and Sky, Pontiac G5 and Solstice, and Chevy HHR – are no longer made. And GM's newer cars score higher in quality surveys.

Macomb County Lists Recreational Programs for Kids

Many organizations in Macomb County offer great summer enrichment activities in place for youth of all ages.

Some offer very specific programs designed to expose young people to possible career options.

Others help participants improve their athletic skills or offer a variety of activities in a safe and structured environment.

To help families searching for a quality experience, Macomb County has compiled a list of structured summer activities for youth, said county spokesperson John Cwikla.

The list is available on the Make Macomb Your Home website at www.mmyh.org/day-camps/.

There, families looking for day camp ideas will find programs that are listed by interests such as sports and fitness, arts, nature or career exploration.

THE RIGHT DOCTOR FOR YOUR VEIN CARE

Rachel Sussman, D.O.
Board Certified

Specializing in the diagnosis & treatment of varicose & spider veins

Dr. Sussman is one of only 25 Michigan physicians certified in venous medicine.

Varicose Veins are often felt and not seen.

Symptoms include leg aching, pain, throbbing, fatigue and restless legs

586-558-VEIN (8346)
390 Park Street • Suite 201 • Birmingham, MI 48009



COVERED BY INSURANCE

SV

SUSSMAN VEIN
www.sussmanvein.com

Saturday Appointments

MAINTENANCE SPECIAL
Includes: • Full Service Oil Change & Filter
• Lube & Top Off All Fluids
• Semi Synthetic Blend (5W30) up to 5 qts.

\$25⁹⁵

FREE Tire Rotation • FREE 27 Pt. Inspection
FREE Brake Inspection (Drums Extra)

OR **\$45⁹⁵ Full Service Synthetic Oil Change**
- Including Dexos Approved Oil -
Shop Charges And Disposal Extra.
Most Cars. Not Valid With Any Other Discount. Offer Expires 7-7-14.

STERLING TIRE & AUTO
586-264-7775
www.SterlingTireAndAuto.com
34701 VAN DYKE
SOUTH OF 15 MILE RD
Next To Budget/Avis • Sterling Heights
Hours: Mon-Fri 8am-6pm • Sat 9am-2pm • FREE Shuttle Service

WE SELL TIRES
QUALITY SERVICE YOU CAN TRUST!

NATIONAL FLEET ACCOUNTS WELCOME

BIG 3 EMPLOYEES
EXTRA 10% OFF ENTIRE BILL
Excludes Tires • FREE Car Wash with Any Service

GM CERTIFIED & TRAINED
OVER 75 YEARS OF EXPERIENCE

We Accept All Extended Warranties Including GM, Chrysler, Ford, Etc.

COMPLETE VEHICLE DETAILING
Over 30 Years Experience
Starting At **\$99**
Reg. \$129.95.
Includes Exterior Wash, Vacuum & Shampoo and Hand Wax
Most Cars. Not Valid With Any Other Discount. Offer Expires 7-7-14.

FRONT END ALIGNMENT
\$29⁹⁵
Most Cars. Not Valid With Any Other Discount. Offer Expires 7-7-14.

A/C RECHARGE
SAVE \$30 \$69⁹⁵
Reg. \$99.95
Includes: • Up To 1lb Freon • Check For Leaks • Pressure Test System • Add Dye
Most Cars. Not Valid With Any Other Discount. Offer Expires 7-7-14.

GET UP TO A \$70

COOPER TIRES VISA® PREPAID CARD

JUNE 1 THROUGH JULY 15, 2014

When you buy a new set of four qualifying tires today, you'll get a Visa Prepaid Card worth up to \$70 by mail.

\$70 Reward - Cooper Zeon RS3-A, - Cooper Zeon, RS3-S - A/T, CS5, CTS

\$60 Reward - H/T, H/T Plus

\$50 Reward - CS3

COOPERTIRES 100 Years

Fully Insured

Seamless 5" Gutters

Custom Trim

Vinyl Siding | Soffits

Windows

All Roofing | Repairs

SEAMLESS GUTTERS

custom made gutters for a perfect fit!

GLEN SCOWDEN
586.443.9366

GUTTER CLEANING | GUTTER REPAIRS
GUTTER GUEARDS | SENIOR DISCOUNTS

SAVE ON YOUR COOLING COSTS.
Reduce your environmental impact.

An energy-efficient infinity® air conditioner by Carrier can save you up to 56% on cooling costs, while also lessening your impact on the environment.

Spring Cash

Central Air Conditioning Replacement
from **\$1,995**
Installed (reg. \$2,395)
*Condenser Unit, 24,000 BTU

Plumbing Special
Bradford White Made in MI
Hot Water Heater
Installed From **\$695**
40 Gallon Capacity

Boiler Service & Installation
Whole House Generator
Parts
Humidifier & Filter
Air Cleaner & Media

FREE ESTIMATES • FINANCING AVAILABLE
Voted Your Friendly Neighborhood Dealer

MECHANICAL INC. **248-858-7730** *Serving SE Michigan for 43 Years*
905 Orchard Lake Rd. **586-939-0780**
(Just E. of Telegraph across from Home Depot)



LIZUT
turn to the experts

WARREN URGENT CARE

8am-10pm • 7 Days a week • 365 Days a Year

"Bringing Quality Urgent Care To Your Neighborhood"

"We Care"

URGENT CARE FOR ACCIDENTS AND INJURY
ADULT & PEDIATRIC ILLNESS
Digital X-Rays, EKG and Lab Work, On-Site Lab Service, Strep, Mono, Pregnancy & Urine Testing, Vaccinations, Sports & School Physicals, Occupational Medicine, Work-Related Injuries, Pre-Hire Physicals (BAT & Urine Screening)

SPECIAL ON SPORTS PHYSICAL \$25.00 State-of-the-Art Facility

586-276-8200
31700 Van Dyke • Warren, MI 48093

On Van Dyke Rd., between 13 & 14 Mile in St. John's Windemere Park

OTHER CONVENIENT LOCATIONS:

Woodland Urgent Care 22341 W. 8 Mile Road Detroit **313-387-8700**

N. East Macomb Urgent Care 43990 Garfield, Suite 121 Clinton Township **586-868-2600**

FLU SHOTS

ATTENTION
Chrysler, GM, Ford Employees, we're within 2 miles of your plants

HAP & BCN
NO Referrals Needed!
www.warrenurgentcare.com

GM, Ford, Chrysler Vehicles Top J.D. Power Quality Study

CONTINUED FROM PAGE 1

and to see how other companies are doing.

The top problems for 2014 are the same as 2013, Sargent said. Buyers expressed frustration with voice recognition technology that doesn't work as well as it should. He said it's been "bedeviling" manufacturers, but the technology will get there someday.

Consumers are also bothered by Bluetooth connectivity issues, materials scuffing or soiling too easily, excessive wind noise and navigation systems being too difficult to use.

Overall, Detroit is doing well, Sargent said. The brands of Chevrolet, Lincoln, Chrysler, Cadillac, Ford, GMC and Ram are ranked above the industry average of 116 problems reported per 100 vehicles made.

GM has also done well, Sargent said, and it doesn't appear that the recall problems are affecting the company right now.

"Recalls are generally a poor way to gauge quality," Sargent said. "When Toyota had its troubles in 2010, they were able to ride them out, in part, because the company had 25 years of having a quality reputation."

GM doesn't have that. But the public understands that all car companies will have vehicles recalled, and that unless a recall is over a problem that a driver has himself encountered, the public tends to tune it out.

Also, Sargent said, there seems to be a sense that the recalls are from products that came from the "old" GM.

"It doesn't hurt that a lot of the recalls are for vehicles that GM no longer makes," Sargent said.

"Someone looking at a Malibu isn't going to worry about a problem with the Cobalt, which went out of production years ago."

Rankings changed this year, Sargent said, because automakers launched a lot of new models. It often takes a year to work out any kinks in a new product. He credits Dodge for really improving the Dart.

"The changes they made weren't things that would have been noticed by the public," Sargent said. "The car looks the same, but they fixed things like how the car is manufactured."

He credits Lincoln for working out a lot of the human machine interface (HMI) problems that consumers have complained about.

"Ford really took one for the team," Sargent said. "They were the first automaker to really start putting in new communications technology into their vehicles. They showed what worked and what didn't work. Ford, as well as a lot of other automakers, were able to learn from Ford's mistakes."

Another change Sargent said he's seen over the years has been the greater transparency in the vehicle development process. In the old days, cars were developed by "people in separate silos." Engineering didn't talk to manufacturing and they didn't talk to marketing who didn't talk to design.

"If I had to note one thing that's changed in the last decade, it's the decline of the head engineer," Sargent said. "It used to be that if a customer and the head engineer had a different opinion on something, the head engineer was always right."

The deals are always HOT at

buff whelan chevrolet

586-274-0396

OVER 1,000 New Chevrolets in Stock!

WE GUARANTEE THE LOWEST PRICES OR IT'S FREE

2014 CRUZE 1LT

NO SECURITY DEPOSIT REQUIRED



1.4L Ecotec Turbo
6 Speed Automatic & More...

36 Month Lease/10,000 Miles

\$151* + Tax with \$0 Down

No Security Deposit Required

2014 EQUINOX LS

NO SECURITY DEPOSIT REQUIRED



2.4L DOHC 4 Cylinder with VVT
FWD, 6 Speed Automatic

36 Month Lease/10,000 Miles

\$185* \$200* \$214*

+ Tax with \$0 Down w/Cruze Lease Loyalty + Tax with \$0 Down w/Malibu Lease Loyalty + Tax with \$0 Down w/GM Lease Loyalty or Conquest

No Security Deposit Required

2014 IMPALA LS

NO SECURITY DEPOSIT REQUIRED



Ecotec 2.5L DOHC
6 Speed Automatic & More...

36 Month Lease/10,000 Miles

\$197* \$225* \$253*

+ Tax with \$0 Down w/Cruze Lease Loyalty + Tax with \$0 Down w/Malibu Lease Loyalty + Tax with \$0 Down w/GM Lease Loyalty or Conquest

No Security Deposit Required

Free shuttle service to home, office or shopping.

buff whelan chevrolet

WHERE THE DEALS MAKE THE DIFFERENCE, EVERY DAY SINCE 1970!

Van Dyke • South of 18 Mile • Sterling Heights

Jeff Caul

586-274-0396

PEP QUOTES BY PHONE OR EMAIL:
JEFF CAUL AT JCAUL@BUFFWHELAN.COM

BBB
MEMBER SINCE 1989

CONVENIENT HOURS:
Mon. & Thurs. 8:30 am - 9 pm
Tues., Wed., Fri. 8:30 am - 6:30 pm

18 MILE RD.

VAN DYKE

MOUND

SCHOENHERR

METRO PKWY.

www.wallyedgar.com • www.wallyedgar.com • www.wallyedgar.com • www.wallyedgar.com

Be treated with the respect you deserve.

TOP DOLLAR FOR YOUR TRADE & the Best Deal PERIOD!!

Wally Edgar
Chevrolet Employee HQ

JAY CHAISER x117
Fax: 248-391-0189
Cell: 248-821-8026
Email: jchaiser@wallyedgar.com

Sales Hours:
Mon. - Thur. 8:00 am - 8:00 pm
Fri. 8:00 am - 6:00 pm
Sat. 9:30 am - 3:00 pm
Sun. Closed

CHEVY DEALER CODE 44085

2014 CRUZE



\$98*

36 MONTH • 10K LEASE
\$999 DOWN
FIRST PAYMENT WAIVED!

2014 EQUINOX



\$168*

36 MONTH • 10K LEASE
\$999 DOWN

2014 CAMARO



\$197*

36 MONTH • 10K LEASE
\$999 DOWN

*Lease payment examples based on GM Employee Discount price plus tax. Title, plate, first month payment (except Cruze) and all document fees due at signing with all rebates including USAA military rebate assigned to dealer. No security deposit necessary with approved credit. Lessee responsible for excess wear and tear as well as exceeding contracted mileage. Due to advertising deadlines price subject to change.

Located right off I-75 on M-24,
2 minutes N. of the Palace of Auburn Hills

1-866-906-0279

Wally Edgar
Chevrolet

Make us your Michigan P.E.P. Car Connection

www.wallyedgar.com • www.wallyedgar.com • www.wallyedgar.com • www.wallyedgar.com

LEASE PULL AHEAD RETURNS FOR SELECT CUSTOMERS!

MORAN

Where You Always Get...

The Best Price... PERIOD!

\$159 SALE

2014 CRUZE "LT"

- 2 Yr/24,000 Scheduled Maintenance INCLUDED!
- ECOTEC 1.4L "Turbo" DOHC Engine! • Automatic Transmission!
- Power Driver's Seat! • Remote Vehicle Start!
- MyLink AM/FM/XM Radio w/CD!
- Aluminum Wheels!
- 38 MPG on the Highway!

Stk. #E17730 MSRP \$21,365

NO 1ST PAYMENT OR SECURITY DEPOSIT REQUIRED. TAX, TITLE AND PLATE FEES EXTRA!

36 Month Lease

Starting At **\$17,856**

\$159 Just \$0 Down

2014 MALIBU "LT"

- 2 Yr/24,000 Scheduled Maintenance INCLUDED!
- 2.5L DOHC VVT Engine! • Automatic Transmission!
- Rear Vision Camera • Power Driver's Seat!
- Remote Vehicle Start! • MyLink AM/FM/XM Radio w/CD!
- Aluminum Wheels!
- 36 MPG on the Highway!

Stk. #E17922 MSRP \$25,700

NO 1ST PAYMENT OR SECURITY DEPOSIT REQUIRED. TAX, TITLE AND PLATE FEES EXTRA!

36 Month Lease

Starting At **\$21,189**

\$159 Just \$1,999 Down

\$159 SALE • \$159 SALE • \$159 SALE • \$159 SALE • \$159 SALE • \$159 SALE

2014 EQUINOX "LS"

- 2 Yr/24,000 Scheduled Maintenance INCLUDED!
- 2.4L DOHC Engine! • Automatic Transmission!
- Power Locks & Windows! • Cruise & Tilt Wheel!
- AM/FM/XM Radio w/CD!
- Remote Keyless Entry!
- 17" Aluminum Wheels!
- 32 MPG on the Highway!

Stk. #E15737 MSRP \$25,315

NO SECURITY DEPOSIT REQUIRED. TAX, TITLE AND PLATE FEES EXTRA!

24 Month Lease

Starting At **\$21,308**

\$159 Just \$1,399 Down

2014 SILVERADO "LT"

- 2 Yr/24,000 Scheduled Maintenance INCLUDED!
- ECOTEC 4.3L Engine! • Automatic Transmission!
- Power Locks & Windows! • Cruise & Tilt Wheel!
- 17" Aluminum Wheels!
- 4.2" Color Screen Radio!
- 23 MPG on the Highway!

Stk. #E18459 MSRP \$38,725

NO SECURITY DEPOSIT REQUIRED. TAX, TITLE AND PLATE FEES EXTRA!

24 Month Lease

Starting At **\$30,072**

\$159 Just \$1,499 Down

*Picture may not represent actual sale vehicle. All applicable rebates including Conquest or Lease Loyalty have been deducted from Sale Price/Payment and are subject to change by the manufacturer without notice and are plus title, tax and plate fees. Leases are 10,000 miles per year, except where noted and are plus title, tax and plate fees. Lease pull ahead is for select customers on select vehicles. \$1000 Over Kelley Blue Book is valid on 2004 - 2011 vehicles. No branded titles. Certain restrictions may apply, see dealer for complete details on all incentives/offers. Sale ends 6/30/2014 @ 6:00PM.

WE NEED YOUR TRADE-IN...\$1,000 OVER KELLEY BLUE BOOK®

MORAN

35500 S. Gratiot Ave.
Clinton Township, MI. 48035
(586)-791-1010

RICH MILNE
rmilne@moranautomotive.com

4511 24th Ave.
Fort Gratiot, MI. 48059
(810)-385-8500

MORANCHEVY.COM

Volt Exceeds EPA-Rated EV Miles Range

Since the launch of the Chevrolet Volt in late 2010, its owners have accumulated more than half-a-billion all-electric miles.

Additionally, based on a General Motors' study of more than 300 Volts in service in California for more than 30 months, many owners are exceeding the EPA-rated label of 35 miles of EV range per full charge, with about 15 percent surpassing 40 miles of range.

"The fact that most of the folks who purchased the Volt at launch are still enjoying EV range performance on target with when they took delivery is testament to the attention to detail our team paid to delivering on our promise of most people driving all electrically most of the time," said Pam Fletcher, Chevrolet Volt executive chief engineer.

GM EV spokesperson Kevin Kelly said this information "is a big deal" because Volt owners are doing more than 63 percent of their overall driving in EV mode.

While the driving range in EV mode can be greatly impacted by temperature, driving technique and terrain, the ease with which Volt drivers are avoiding gasoline use further shows the Volt's suitability for almost any lifestyle, he said.

"The most common question we got when we introduced the Volt back in late 2010 was about the batteries," Kelly said. "People wanted to know about how long they would last and what kind of performance they could expect from them."

"Now, we have records of 30 months of service that allows us to demonstrate that these batteries are reliable and durable and lives up to the promise of a range

of at least 35 miles."

In fact, Kelly said, the information GM has seen has shown that the batteries have actually exceeded the engineers' expectations.

"You're always on the conservative side when setting limits," Kelly said. "We had some expectations on how customers would use the vehicles."

"We are seeing that some customers will drive the battery down to zero and then let the gas engine kick in to generate power. We've seen that the Volt has saved two-and-a-half-million gallons of gasoline since its introduction. That's enough gas for Washington, D.C. for two-and-a-half months."

Volt owners who charge regularly typically drive more than 970 miles between fill-ups and visit the gas station less than

once a month, Kelly said.

The 2014 Volt provides owners with fuel economy of EPA-estimated 98 MPGe (electric) and 35 city/40 highway on gasoline power, saving \$1,450 in annual fuel costs with no change in daily driving habits.

In an independent study conducted between July and December 2013, Volt drivers who participated in the Department of Energy's EV Project managed by Idaho National Labs totaled 1,198,114 vehicle trips of which 974,692, or 81.4 percent, were completed without the gasoline-powered generator being used.

The Volt continues to attract new buyers to Chevrolet with 69 percent of Volt buyers new to GM, Kelly said, pointing out that the Toyota Prius is the most frequently traded-in vehicle for a Volt.

**WE DO HOUSE CALLS OR COME SEE US...
Before You Trade-In or Sell Your Car**

JIM DOUGLAS AUTO SALES



Buyer & Seller of Clean Vehicles Since 1975!

**You'll Get Your Tax Break
Plus 100's if not 1,000's More**

248.332.8326

1153 Baldwin Rd • Pontiac • www.jimdouglasautosales.com

ED RINKE



GMC
We Are Professional Grade

BUICK
GMC

FIND THE ROADS
CHEVROLET

BUSINESS
GMC ELITE

**GMC
SPRING
SALES EVENT**
★
**MILITARY
APPRECIATION**
BUICK

GM EMPLOYEE PRICE TO EVERYONE SALE

NEW SILVERADO 2014
DBL. CAB 4X4

LEASE FOR **\$148***
\$999 DOWN

PURCHASE FOR **\$28,215***

NEW SILVERADO 2014
CREW CAB 4X4

LEASE FOR **\$282***
\$999 DOWN

PURCHASE FOR **\$32,499***

NEW MALIBU 2014

LEASE FOR **\$154***
\$999 DOWN

PURCHASE FOR **\$19,028***

NEW CRUZE 2014

LEASE FOR **\$99***
\$999 DOWN

PURCHASE FOR **\$16,775***

NEW EQUINOX 2014

LEASE FOR **\$99***
\$999 DOWN

PURCHASE FOR **\$18,792***

NEW TRAVERSE 2014

LEASE FOR **\$175***
\$999 DOWN

PURCHASE FOR **\$26,305***

NEW IMPALA 2014

LEASE FOR **\$103***
\$999 DOWN

PURCHASE FOR **\$21,343***

NEW CAMARO 2014

LEASE FOR **\$120***
\$999 DOWN

PURCHASE FOR **\$19,815***

LEASE PULL AHEAD FOR SELECT CUSTOMERS

NEW SIERRA 2014
DBL. CAB 4X4

LEASE FOR **\$143***
\$1,999 DOWN

PURCHASE FOR **\$30,689***

NEW VERANO 2014

LEASE FOR **\$120***
\$1,999 DOWN

PURCHASE FOR **\$18,686***

NEW REGAL 2014

LEASE FOR **\$168***
\$1,999 DOWN

PURCHASE FOR **\$25,437***

NEW LACROSSE 2014

LEASE FOR **\$130***
\$1,999 DOWN

PURCHASE FOR **\$26,630***

NEW ENCLAVE 2014

LEASE FOR **\$220***
\$1,999 DOWN

PURCHASE FOR **\$32,425***

NEW TERRAIN 2014

LEASE FOR **\$108***
\$1,999 DOWN

PURCHASE FOR **\$22,895***

NEW ACADIA 2014

LEASE FOR **\$185***
\$1,999 DOWN

PURCHASE FOR **\$29,404***

YUKON 2015
LIST FOR \$51,355

LEASE FOR **\$239***
\$1,999 DOWN

PURCHASE FOR **\$45,057***
13 AVAILABLE AT SIMILAR SAVINGS!

"WE NEED YOUR TRADE-IN...\$1,000 OVER KELLY BLUE BOOK

ED RINKE • FAST • FRIENDLY • DISCOUNTS

GM SERVICE CENTER
MICHIGAN'S LARGEST
•SERVICE DEPT. •PARTS •BODY SHOP
866-452-1547
26125 Van Dyke @ 10 1/2 Mile
Center Line, MI 48015

SERVICE HOURS: Monday & Thursday 6:30am-9:00pm; Tuesday, Wednesday & Friday 6:30am-6:00pm • Shuttle at 6:30am - Pick-up Both Ways • All Day starting at 6:30am.

Quick Oil Change EXPRESS
LUBE OIL FILTER
\$23.95 Up to 5 qts.
Fluid Level,
Brake & Alignment Check Included.

We use Genuine GM Oil & Filter
No additional or hidden charges.
Out the door pricing.

Open Mondays & Thursdays until 8:30pm
Excludes synthetic, Diesel & Med. Duty Trucks.
Most GM cars & trucks. One coupon per customer. Must
present coupon with order. Plus tax. Expires 6-30-14.

BODY SHOP
586-754-7000
ext 1231

INSURANCE
WRECK
AMENDED

TRANSPORTATION AVAILABLE
During Scheduled Repairs
FREE OIL CHANGE
With Each Major Repair

WE REPAIR
ALL MAKES
& MODELS.



Nicole Dodge
nhuminski@edrinke.com



Jim Pfeifle
jpfeifle@edrinke.com



Find Us on
FACEBOOK

SHOWROOM HOURS: Mon. & Thurs. 8:30am-9:00pm; Tues., Wed., & Fri. 8:30am-6:00pm

All prices & payments include GM rebates. Pictures may not represent actual vehicle. Prices subject to change per GM incentives. Prices and payments are inclusive of active GM Employee Discount (unless otherwise stated). Leases are 36 months, 10,000 miles per year w/ approved 5 tier credit w/ \$999 due at signing (unless otherwise noted). Cruise lease is a 36 month term. Silverado Double Cab, Equinox, Impala, and Camaro leases are 24 month. Prices & payments are plus tax, title, and plate fees with acquisition fee up front. Refundable security deposit required on certain vehicles - to be determined by lender. GM Employee discount to everyone valid on certain models. Must qualify for Conquest or Lease Loyalty. \$1000 over Kelley Blue Book is valid on 2004-2011 vehicles with under 115k miles, no branded titles, see sales person for details. **Certain restrictions may apply, see dealer for complete details. Expiration Date - 6/30/2014



See us for your GM employee purchases.

1-877-451-7707

26125 Van Dyke @ 10 1/2 Mile Rd.

Visit our website: edrinke.com



BUICK GMC

See us for your GM employee purchases.

1-866-452-1300

24231 Van Dyke @ 9 1/2 Mile Rd.

Visit our website: edrinke.com

SHOWROOM HOURS: Mon. & Thurs. 8:30am-9:00pm; Tues., Wed., & Fri. 8:30am-6:00pm

All prices & payments include GM rebates. Pictures may not represent actual vehicle. Prices subject to change per GM incentives. Prices and payments are inclusive of active GM Employee Discount (unless otherwise stated). Leases are 36 months, 10,000 miles per year w/ approved 5 tier credit w/ \$999 due at signing (unless otherwise noted). Lacrosse, Terrain, Yukon, and Sierra leases are 24 month terms. Prices & payments are plus tax, title, and plate fees with acquisition fee up front. Refundable security deposit required on certain vehicles - to be determined by lender. GM Employee discount to everyone valid on certain models. Must qualify for Conquest or Lease Loyalty. \$1000 over Kelley Blue Book is valid on 2004-2011 vehicles with under 115k miles, no branded titles, see sales person for details. **Certain restrictions may apply, see dealer for complete details. Expiration Date - 6/30/2014



Dennis Thacker
dthacker@edrinke.com



Paul Makowski
pmakowski@edrinke.com

Now looking for experienced salespeople to join our team!

NHTSA Says: Stop Texts, Stop Wrecks

With school out for the summer, high school students will be driving to jobs, to friends' homes, to the beach. And, according to the National Highway Traffic Safety Administration, all this driving can be hazardous to teens' health if they combine it with texting.

NHTSA has launched its annual campaign warning drivers in general and teens specifically about the dangers of texting and driving.

More than 3,000 teens die annually from texting while driving, compared to about 2,700 for driving under the influence of alcohol, according to a 2013 study by Cohen Children's Medical Center in New Hyde Park, N.Y..

In its campaign, NHTSA stated that five seconds is the average time your eyes are off the road while texting. When traveling at 55 mph, that's enough time to cover the length of a football field.

Additionally, NHTSA noted that engaging in visual-manual subtasks (such as reaching for a phone, dialing and texting) associated with the use of hand-held phones and other portable devices increased the risk of getting into a crash by 300 percent.

NHTSA stated that 11 percent of all drivers under the age of 20 involved in fatal crashes were reported as distracted at the time of the crash. This age group has the largest proportion of drivers who were distracted, and that 49 percent of drivers with cell phones under the age of 35 send or read text messages while driving.

To combat the urges to text and drive, NHTSA has several suggestions. First, put the cell phone away - out of sight, out of mind.

Second, silence the ringer. Third, use apps that stop drivers from driving and texting. Finally, if a driver has passengers, name one as the designated texter.

Big 3 Pledge \$26M To Help DIA and City of Detroit

General Motors and the General Motors Foundation, along with Chrysler and Ford Motor Company, last week joined in giving a collective pledge of \$26 million toward the "Grand Bargain" campaign to help both the Detroit Institute of Art (DIA) and the City of Detroit.

GM and the GM Foundation are contributing a total of \$10 million – \$5 million each – of the auto industry's \$26 million pledge, said GM spokesperson Helen Rosenker, which is part of the DIA's commitment to raise \$100 million to help Detroit emerge from bankruptcy and protect the museum's art collection for the public.

"Preserving the integrity of Detroit and one of its most beloved and historic pillars is of the utmost importance to GM and the GM Foundation," said Mark Reuss, GM executive vice president, Global Product Development, Purchasing and Supply Chain and GM Foundation vice chairman.

"We are longtime supporters of the DIA and pledge our help to keep it an integral part of our community."

The Ford Company Fund donated \$10 million. Chrysler donated \$6 million, said DIA spokesperson Pam Marcil.

"Ford has long been committed to the DIA and the vital role it plays in making our city and region unique," said Ford's Joe Hinrichs, executive vice president and president, The Americas.

"As Detroit rebuilds for the future, we are proud to continue our support of the DIA and its part in the city's recovery efforts."

Said Chrysler Chairman and CEO Sergio Marchionne, "While it is our duty to focus on the revival of this city, it is equally crucial to cherish the treasures the city already offers – not just for ourselves, but for the generations that will follow."

"The Detroit Institute of Arts is a cultural treasure that enriches the human spirit, while offering us a chance to contemplate what humanity has achieved and what we aspire to create in the future."

DIA Board Chairman Eugene A. Gararo, Jr., added, "On behalf of our entire DIA board of directors, our Director Graham Beal and all other members of our DIA family, we are extremely pleased and appreciative of this remarkable financial commitment by the leadership of our corporate community."

The Grand Bargain was proposed by the mediators of the city's bankruptcy and led by Chief Judge Gerald Rosen of the U. S. District Court for the Eastern District of Michigan, and attorney Eugene Driker.

Museum Displays 'Mirrored' Ford

AUBURN, Ind. (AP) – A north-eastern Indiana auto museum is displaying a rare stainless steel Ford dating to the 1930s that's so shiny it's considered a "mirror on wheels."

The Ford Tudor Deluxe Touring Sedan that's on display at the Early Ford V-8 Foundation Museum in Auburn is one of only six 1936 stainless steel cars produced for the Allegheny Ludlum Steel Co. by Ford Motor Company.

Only four of the six cars are known to survive.

The vehicles were originally raw, unpolished stainless steel. But this car has been polished to a high sheen.

The car was loaned to the museum by Joe and Elaine Floyd of Harrisburg, S.D.

Jim Causley BUICK-GMC

North of 16 Mile on Gratiot in Clinton Twp.

OPEN SATURDAY 6-28 10AM-3PM Sales & Service

JUST ANNOUNCED: BONUS CASH NOW AVAILABLE thru June 30th!

PULL AHEAD Available on Leases Expiring Now thru 12-31-14! See Dealer for Details.

0% APR for 60 Mos. Available on ALL Buicks!

FREE OFFERS EXPERIENCE BUICK ALL 24 Month Buick Leases Include... 2 Year Maintenance Package! OnStar w/Turn by Turn! SIRIUS XM Satellite Radio!

OVER 800 Vehicles Available

NEW 2014 BUICK VERANO

32 MPG

- 2.4 Cyl • Auto • Air • Power Windows/Locks • Cruise • Tilt • Compass • AM/FM/CD/XM Radio • 18" Alum Wheels • Fog Lamps • Bluetooth • Rear Back Up Camera • Floor Mats • Stabilitrac • IntelliLink • Remote Start • 10 Air bags • Remote Keyless Entry • Auto Dimming Mirror • And Much More!

Stk. #B1604

NO SECURITY DEPOSIT REQUIRED!

4 YR/50,000 Mile Bumper to Bumper Warranty!

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
24mo. 10K	\$129*	36mo. 10K	\$195*
EVERYONE LEASE		EVERYONE PRICE	
24mo. 10K	\$169*	36mo. 10K	\$218*

\$18,698**

\$19,629**

NEW 2014 BUICK REGAL TURBO

30 MPG

- 2.0 TURBO • Auto • Power Windows/Locks • Air • Cruise • Tilt • AM/FM/CD/XM Radio • Power Lumbar • Alum Wheels • Fog Lamps • Bluetooth • Compass • Rear Back Up Camera • Keyless Entry • Floor Mats • Stability Track • Dual Air Bags • Side Curtain Air Bags • INTELLILINK • And Much More!

Stk. #B1603

NO SECURITY DEPOSIT REQUIRED!

4 YR/50,000 Mile Bumper to Bumper Warranty!

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
24mo. 10K	\$187*	36mo. 10K	\$239*
EVERYONE LEASE		EVERYONE PRICE	
36mo. 10K	\$218*	36mo. 10K	\$269*

\$25,495**

\$26,695**

"ALL NEW" 2014 BUICK LACROSSE

36 MPG

- Auto • Air Cond • Heated Mirrors • Fog Lamps • Side Curtain Air Bags • Power Windows/Locks • Dual Power Seats • Keyless Entry • Alum Wheels • Bluetooth • Stabilitrac • AM/FM/CD/XM Radio • Remote Start • And Much More!

Stk. #B1262

NO SECURITY DEPOSIT REQUIRED!

4 YR/50,000 Mile Bumper to Bumper Warranty!

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
24mo. 10K	\$159*	24mo. 10K	\$249*
EVERYONE LEASE		EVERYONE PRICE	
24mo. 10K	\$199*	36mo. 10K	\$265*

\$27,362**

\$28,662**

NEW 2014 BUICK ENCORE

33 MPG

- 1.4L Turbo Engine • Rear Back Up Camera • Air Cond • Power Windows/Locks • Power Seats • 10 Air Bags • Bluetooth • 6 Spd Auto Trans • Traction Ctrl • Stabilitrac • Fog Lamps • Side Blind Zone Alert • Rear Cross Traffic Alert • Remote Start • 18" Alum Wheels • Tilt Wheel • Cruise Ctrl • IntelliLink Radio System

Stk. #B1645

NO SECURITY DEPOSIT REQUIRED!

4 YR/50,000 Mile Bumper to Bumper Warranty!

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
24mo. 10K	\$195*	36mo. 10K	\$249*
EVERYONE LEASE		EVERYONE PRICE	
24mo. 10K	\$195*	36mo. 10K	\$249*

\$23,838**

NEW 2014 BUICK ENCLAVE

24 MPG

- 3.6L • V6 • Auto • Air Cond • 7-Passenger • Heated Mirrors • Fog Lamps • Power Rear Hatch • Side Curtain Air Bags • Rear Backup Camera • Power Windows/Locks • AM/FM/CD/XM HD Radio • Keyless Entry • Alum Wheels • Bluetooth • Stabilitrac • IntelliLink • Frt Center Air Bag • And Much More!

Stk. #B1711

NO SECURITY DEPOSIT REQUIRED!

4 YR/50,000 Mile Bumper to Bumper Warranty!

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
36mo. 10K	\$229*	36mo. 10K	\$285*
EVERYONE LEASE		EVERYONE PRICE	
36mo. 10K	\$269*	36mo. 10K	\$319*

\$32,542**

\$33,942**

2 Year/24k Miles No Charge Maintenance on Buicks & GMC!

We DO NOT Charge You a Doc Fee to do Your Paper Work! SAVE up to \$200!

NEW 2014 TERRAIN SLE

32 MPG

- Power Windows/Locks • Power Seat • Cruise Control • Deep Tinted Glass • Keyless Remote • Rear Vision Camera • Multi Flex Rear Seat

Stk. #T2130

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
24mo. 10K	\$189*	24mo. 10K	\$22,977*

ALL NEW 2014 SIERRA DOUBLE CAB 4X4 SLE

23 MPG

- Power Windows/Locks • Power Seat • Cruise • 8" IntelliLink Screen • Deep Tinted Glass • Remote Start • Rear Vision Camera • HD Trailer Package

Stk. #T2447

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
24mo. 10K	\$197*	24mo. 10K	\$32,189*
EVERYONE LEASE		EVERYONE PRICE	
24mo. 10K	\$222*	24mo. 10K	\$32,595*

NEW 2014 ACADIA SLE

24 MPG

- 8-Passenger Modular Seating • Front/Rear Air & Heat • Power Windows/Locks • Aluminum Wheels • Cruise • Rear Vision Camera • Bluetooth • Keyless Entry

Stk. #T1842

GM EMPLOYEE & FAMILY LEASE		GM EMPLOYEE & FAMILY PRICE	
36mo. 10K	\$215*	36mo. 10K	\$29,455*

NEW 2014 SIERRA 2500 HD 4X4 With Western Pro Plow

PLOW & BEDLINER INCLUDED!

- 6.0L Engine • HD Trailer Pkg • Pwr Windows/Locks • Air Conditioning

LAST ONE!

Stk. #T1009

GM EMPLOYEE PRICE TO EVERYONE

\$30,495*

BUSINESS HOURS:
Mon & Thurs 8:00am-9pm
Tues, Wed & Fri 8:00am-6pm
Sat 10:00am-3pm

38111 GRATIOT (N. of Metropolitan Parkway at 16 1/2 Mile) CLINTON TOWNSHIP
586-465-8465 • 1-800-966-2287

Add rebates to sale price plus tax, title and plates. Residential restrictions apply. For Conquest must have '99 or newer non-GM car in household. Leases based 10k per year with S or A credit and are plus tax, title, plates and security deposit if required by lender. (LEASE ACQUISITION FEES ARE INCLUDED IN PAYMENTS). Payments & prices subject to change per GM incentives. Picture may not represent actual vehicle. See dealer for details. GMC payments and prices are quoted with GM Lease Loyalty or GMC Loyalty. GM Employee and everyone pricing includes either Buick owner loyalty, lease loyalty or Conquest. Sierra plow truck price also includes trade bonus. All prior sales excluded. Offer ends 6/30/14 @ 9pm.